


Sunshine Coast Council CEO's Quarterly Highlights Report

Quarter 2 – 2023/24

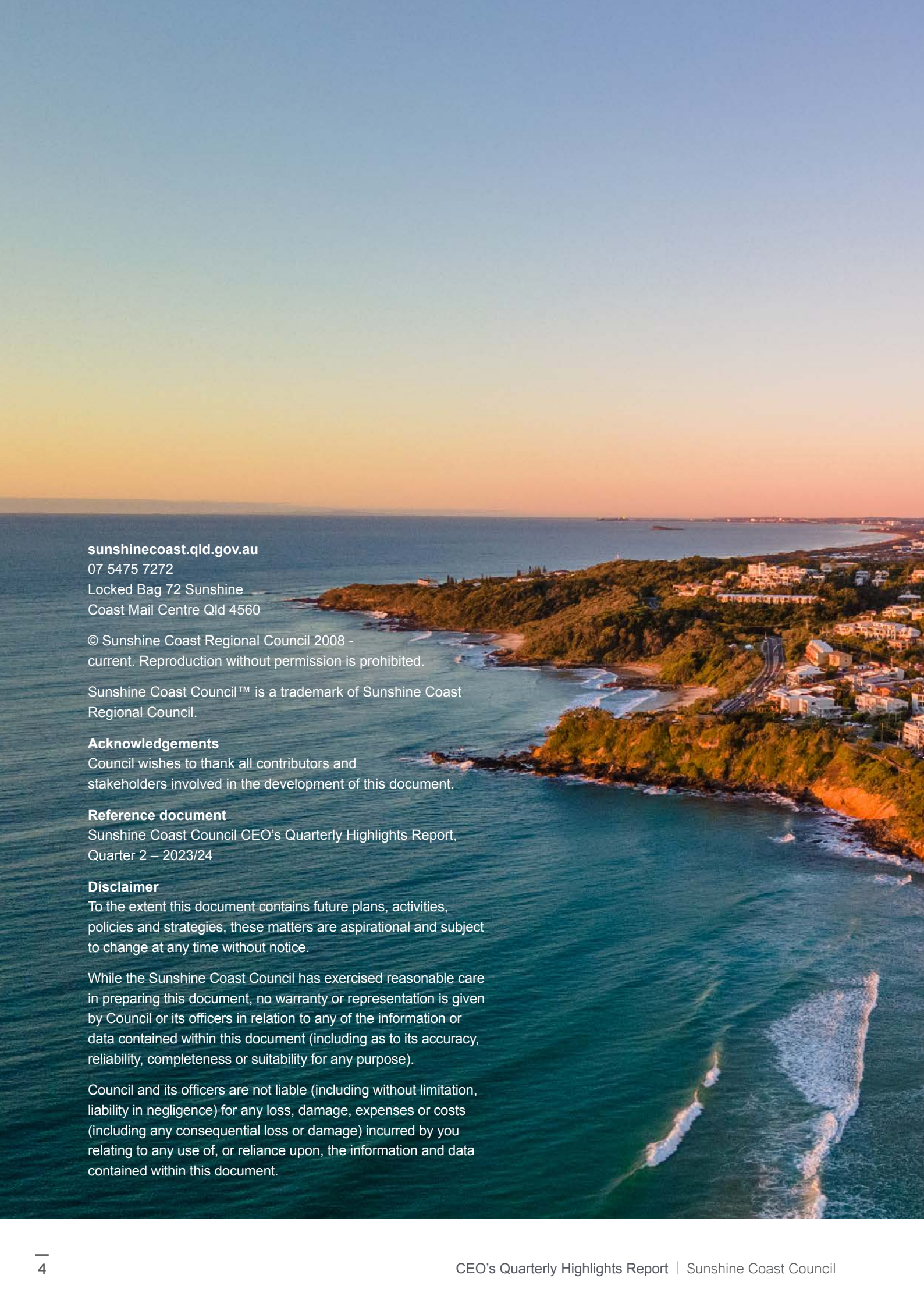




Artist's Impression only

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Sunshine Coast Council
CEO's Quarterly Highlights Report
Quarter 2 – 2023/24



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Acknowledgements

Council wishes to thank all contributors and stakeholders involved in the development of this document.

Reference document

Sunshine Coast Council CEO's Quarterly Highlights Report, Quarter 2 – 2023/24

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Traditional Acknowledgement

Sunshine Coast Council acknowledges the Sunshine Coast Country, home of the Kabi Kabi peoples and the Jinibara peoples, the Traditional Custodians, whose lands and waters we all now share.

We recognise that these have always been places of cultural, spiritual, social and economic significance. The Traditional Custodians' unique values, and ancient and enduring cultures, deepen and enrich the life of our community.

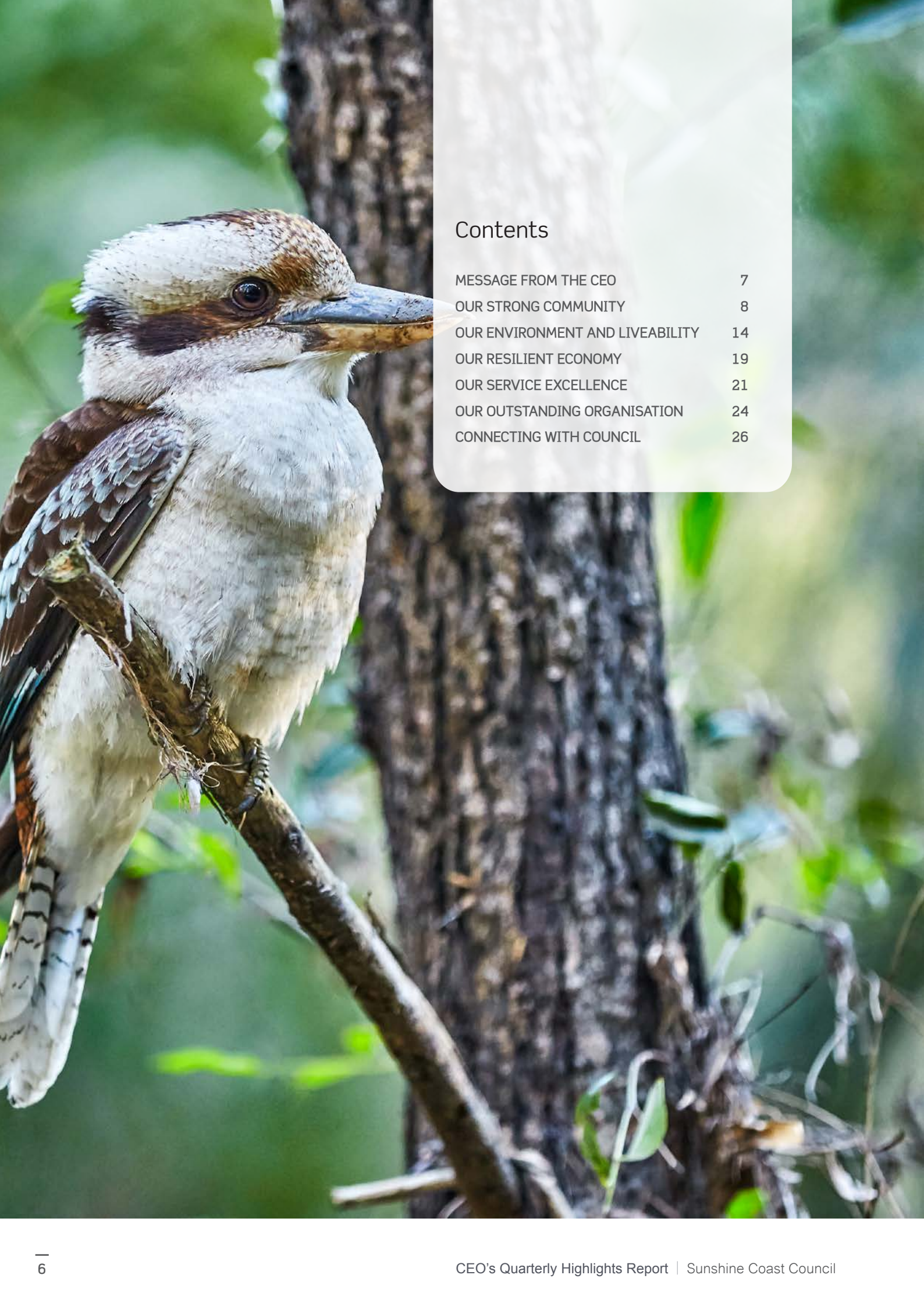
We commit to working in partnership with the Traditional Custodians and the broader First Nations (Aboriginal and Torres Strait Islander) communities to support self-determination through economic and community development.

Truth telling is a significant part of our journey. We are committed to better understanding the collective histories of the Sunshine Coast and the experiences of First Nations peoples. Legacy issues resulting from colonisation are still experienced by Traditional Custodians and First Nations people.

We recognise our shared history and will continue to work in partnership to provide a foundation for building a shared future with the Kabi Kabi and the Jinibara peoples.

We wish to pay respect to their Elders – past, present and emerging, and acknowledge the important role First Nations people continue to play within the Sunshine Coast community.

Together, we are all stronger.



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Message from the CEO



Emma Thomas
Chief Executive Officer

Quarter two is a busy time of the year as we progress our operational activities and prepare to welcome many visitors to our region to enjoy the wonderful attractions on offer over the holiday season.

It is very important our region is welcoming and that our facilities and spaces are inclusive and can be enjoyed by all. In November 2023, the Sunshine Coast All Abilities Action Plan 2024-2028 was adopted by Council and outlines the detailed actions Council will undertake over the next five years to improve inclusion for people with a disability. The plan will focus on priority areas for action including awareness and education, built environment and public spaces, employment and training, events, programs, participation and communication.

As we look to the future, it is crucial that our long-term regional strategies and implementation plans are relevant and reflect our community's needs and values. In October 2023, the refreshed Environment and Liveability Strategy and Regional Economic

Development Strategy were adopted by Council to continue to provide clear directions. Similarly, our Corporate Plan 2024-2028 was adopted in December 2023 and remains consistent with our three key regional strategies. This plan will and effectively guide Council's annual operational plan and budget development for the 2024/25 financial year.

Another strategy of significance for our region is the Sunshine Coast Resource Recovery Strategy 2023, adopted in November 2023. With this strategy, Council will align with Australian and Queensland Government waste reduction targets. Our goal is that, by 2041, our region considers rubbish as not something to be buried in the ground, but a resource to be reused again and again.

Helping drive this repurposing evolution is the new \$40 million Material Recovery Facility (MRF) in Nambour which became operational in December 2023. With intelligent sorting technology, this type of recycling plant will be able to recover glass bottles, plastic containers, cardboard, paper, steel and aluminium cans to supply a range of quality products for re-use across several industries. This facility provides essential infrastructure to support our regions' transition to a circular economy for managing waste.

Over in our developing City Centre in Maroochydore, the new eight-story PARKnGO facility, located at 4 Lightning Lane was delivered during the quarter. The facility will

accommodate close to 300 parking spaces, six accessible parking spaces, 39 motorcycle spaces and catering for 28 bikes.

Finally, I am thrilled to make special mention of our Customer Contact team who were awarded the Customer Service Team of the Year (Medium - 20 to 100 staff) at the Customer Service Institute of Australia, Service Excellence Awards. Last financial year the team responded to 260,000 contacts with an overall satisfaction rating of 4.40 out of 5 for ease of business with Council. This is such an important service for our community and well-deserved recognition of the work done by our employees to put our customers at the centre of everything we do.

I encourage you to read on and find out how Council is partnering with our community, business and other tiers of government to progress our healthy, smart, creative region.

Emma Thomas
Chief Executive Officer



Our Strong Community

Our communities are connected and thriving places where people are included, treated with respect and opportunities are available for all.



97,961

people attended community events at Council's venues



94%

customer satisfaction with library and cultural programs



421,475

attendances to Council owned aquatic centres



428

community grant applications awarded, allocating more than \$1.3 million this quarter

Community and cultural development and partnerships

Sunshine Coast All Abilities Action Plan 2024-2028

The Sunshine Coast All Abilities Action Plan 2024-2028 was adopted at Council's Ordinary Meeting in November 2023.

The action plan was developed through extensive community engagement, with particular focus on connecting with people with disability, carers and support workers. A reference group, made up of people with lived experience of disability was fundamental in the developing the action plan.

The plan outlines detailed actions Council will undertake over the next five years to improve inclusion for people with disability.

Raising Awareness of Gender-Based Violence

The global 16 Days of Activism against Gender-Based Violence campaign commenced on 25 November 2023, International Day for the Elimination of Violence against Women, and ran through to Friday 10 December 2023, Human Rights Day. The theme for this year was Love ≠ Control. In an act of solidarity and support for victims of domestic and family violence, another Seeds of Hope planting event was held on 6 December 2023 with 500 native trees planted along the dunes at Alexandra Headland Beach.

First Nations Supplier Networking

The First Nations Supplier Networking Kickstarter was held at Bli Bli on 21 November 2023, in partnership with Department of Youth Justice, Employment Small Business and Training. The event supported and celebrated First Nations economic participation on the Sunshine Coast through bringing together local First Nation's businesses and key stakeholders from the business sector.

A panel discussion with four First Nation's business owners explored ways that Council can support the First Nations business community, as well as stories of success from within our community. By creating and nurturing relationships between First Nations suppliers, government, and businesses, this event aimed to kickstart conversation that will aim to strengthen a resilient community which prioritises local First Nations businesses as the suppliers of choice.

Diverse Queensland Workforce and Migrant Work Ready

The Diverse Queensland Workforce and Migrant Work Ready celebration and networking event was held on 9 November 2023 at Altitude Nine, Sunshine Coast City Hall.

The event hosted skilled multicultural workers who are ready to add value to Sunshine Coast businesses, and gain insights on the value of culturally diverse workforce from a range of esteemed speakers including Aleem Ali, CEO of Welcoming Australia.

Rewired: Youth-led mental health event

In partnership between UniSC's Thompson Institute and Council, the free 'Rewired: Youth-led mental health day' was held on 21 October 2023 at Venue 114.

Young people, aged 16 to 25, were invited to take part in the program created by a group of 10 young people, including UniSC and high school students. It was a space where young people can talk openly about their mental health experiences and share tips for prioritising wellbeing. It included food that can boost your mood, great live music, and empowering workshops on how to better manage your emotions and support others when they are down.

There was also a range of fun and challenging exercise options, including yoga and boxing as well as a meditation hosted by a Buddhist nun. Attendees had the opportunity to hear from pro-surfer and mental health advocate Cooper Chapman and former triathlete Alexa Leary who overcame a life-threatening accident to become a champion Australian Paralympic swimmer.

Council's Major Grants

The spotlight was on young people for the latest Major Grants round, with community projects designed to empower, inspire and uplift young people on the Sunshine Coast.

A total of 99 local community organisations received a share of \$629,231 in the Major Grant round for a range of projects and programs. Some of the programs supported include:

- \$4000 to Business Mentors Sunshine Coast Inc to go towards six interactive events targeted at Sunshine Coast start-ups, micro-enterprises, and early-stage businesses
- \$6131 towards the Youth Mental Health Summit for venue and equipment costs for the event
- \$7118 to Youturn Limited (Headspace Maroochydore) to acquire workshop equipment, including art supplies and board games
- \$9000 to Arts Connect Inc to support 77 local Sunshine Coast artists to showcase their work and delivering 24 creative workshops and demonstrations, and
- \$10,000 towards Reignite, a therapeutic arts project initiated by Integrated Family and Youth Services.

Council's Minor Grants

A total of \$133,749 has been provided to 80 community groups to undertake upgrades, purchase equipment, supply training for volunteers and deliver local community programs with the help of Council's Minor Grants Program. Recipient organisations include:

- \$2000 to Suncoast Spinners Wheelchair Basketball Inc to help purchase equipment, including portable junior basketball hoops, training vests and referee whistles to support the weekly kids' club wheelchair basketball program at UniSC stadium
- \$2000 to Chancellor Park Soccer Club towards the purchase and installation of a water bubbler
- \$1996 to Buddina Community Garden Inc towards the preparation of garden beds and planting of trees, shrubs and ground covers along southern side of garden, and
- \$1895 to Sunshine Coast Dragon Boat and Outrigger Canoe Club Inc to purchase a defibrillator for the club.

Creative Arts funding

Council's Creative Industries Investment Program (CIIP) allocated \$90,000 to support three creative initiatives across two years following a rigorous application process. The CIIP delivers strategically targeted outcomes through multi-year funding offered once per financial year.

The program provides funding certainty to established arts organisations to develop and deliver a high-quality, diverse program of arts experiences that will further grow our creative industries capacity, audiences and participation. Funded initiatives will support:

- 74 artists, creative practitioners and producers
- 20 First Nations artists and creative practitioners
- direct opportunities to 124 participants and 5800 audience members
- engagement of 93 volunteers, and
- development of 71 partnerships.

CIIP is jointly funded through Council's Arts and Heritage Levy and the Queensland Government's Regional Arts Development Fund.

Horizon Festival 2023

Horizon Festival 2023 was held from 25 August to 3 September 2023, providing 10 days and nights of art, music and more, from the coast to the hinterland.

The event hosted special performances from Gubbi Gubbi Dance Troupe, rhythmic performance from Dancenorth Australia, the Horizon drumming band and exhibitions were held across the region including the Sunshine Coast Art Prize at Caloundra Regional Gallery.

The event delivered economic benefits to the community, with an estimated economic impact of \$814,941 generated from 2981 people visiting the Sunshine Coast from outside the region to specifically attend the festival.

Community Strategy Annual Report 2022/23

The Community Strategy Annual Report for 2022/23 was adopted by Council at the Ordinary Meeting in October 2023.

The highlighted achievements in the annual report included:

- Council's Community Grants Program providing more than \$5 million in grants to local community organisations to support over 1000 projects, events and partnerships
- Council's flagship Healthy Sunshine Coast program returned with almost 4000 people registering for the program and choosing from more than 40 weekly activities
- key deliverables under Council's Reconciliation Action Plan, such as establishing and maintaining mutually beneficial relations with First Nations organisations and increased understanding, value and recognition of First Nations cultures, and
- Council officially committed to participate in the Welcoming Cities Network, strengthening our commitment to cultural diversity and inclusion.

Art and Heritage Levy Annual Report 2022/23

The Arts and Heritage Levy Annual Report was adopted by Council in November 2023. Highlights from the report include the Arts Program, which in its first year has provided employment for more than 350 artists and art workers, 82 of whom were First Nations, and engaged 136 volunteers.

The Heritage Program aims to document, research, conserve, protect, promote and provide access to those tangible and intangible items, places, facilities and events that define the stories, history and values of the people, communities and culture of the Sunshine Coast.

Key highlight from Arts and Heritage programs include:

- Project 24 at 2nd Space in Nambour – offering two artists each month a space to create, experiment and collaborate through the residency program
- development of First Nations creative arts programs including the Blak Refinery and Elder-in-Residence program
- 133 events and public programs delivered, achieving audience numbers of more than 15,044 including free monthly heritage talks, the annual First Nations Family Fun Day at Bankfoot House, film screenings and Sunshine Coast Open House, and
- Bankfoot House welcomed 4332 visitors through the doors, including 1242 school students who engaged in the curriculum aligned education programs.

Transport Levy Annual Report 2022/23

The Transport Levy Annual Report 2022/23 was adopted by Council at the Ordinary Meeting in November 2023.

Key initiatives delivered through the Levy included:

- Improvements to bus stops and access to them
- Continuation of the RideScore trial initiative at select primary schools
- supporting the two Flexilink services and Council Link service for eligible persons travelling to their nearest centre
- starting the implementation of the ThinkChange travel change behaviour program which has been a key step towards challenging habitual patterns of travel
- supporting the Queensland Government in progressing the Detailed Business Case for the Sunshine Coast Public Transport Project, and
- supporting various research and investigations to understand changes over time in how people travel.

Community Venues

A total of 70,252 patrons were hosted at four Council venues during the quarter, including Venue 114 and the newly opened Altitude Nine event space at Sunshine Coast City Hall.

Events held at Venue 114 included DMA's and James Johnston sold out music gigs, Rewired: Youth Mental Health event, the SunnyKids Mayoral Ball, end of year school formals, Youth Recycle Markets, Coast2Bay Annual Christmas Party 2023 and the 2023 TAFE Queensland Graduation.

The Events Centre hosted 20,938 patrons across 40 events during the quarter. Some highlights included: Sleeping Beauty (Royal Czech Ballet), The Beach Boys Experience, Sydney Comedy Festival, Anthony Callea and Tim Campbell, Trent Dalton – author evening, Sunshine Coast Comedy Festival, John Stephan – A Salute to Roy Orbison and The Everly Brothers and The Nutcracker – Ballet International Gala.

Disaster Management

As part of Get Ready Queensland Week from 9 to 16 October 2023, Council in collaboration with the Local Disaster Management Group launched a tool to help safeguard people, properties and our natural assets against bush fires.

Libraries

As of 1 December 2023, the Caloundra Library, located at 8 Omrah Avenue, Caloundra is open seven days per week.

This decision to extend the opening hours of the library was based on positive community feedback received during a trial earlier in 2023. The community can access workshops and activities that will now also be hosted on Sundays.

Council operates eight libraries across the region to provide resources and a range of learning workshops and events. Key highlights from the quarter include:

- 117 senior programs were delivered to 2289 participants this quarter (67% increase in attendance)
- 185 participants attended 28 MyTech Digital Literacy sessions
- 595 participants attended events with high profile authors and journalists, Trent Dalton and Leigh Sales
- 3539 participants attended 59 spring holiday programs delivered by Young Peoples Services, and
- 6637 participants attended 212 early literacy sessions such as Storytime and Rhymetime.

Sporting Facilities

Sunshine Coast Stadium hosted Stadium Cabaret for a second year on 11 November 2023 with 1200 people in attendance. Two national events were held on Lake Kawana with the Coast to Coast Dragon Boat Festival from 10 to 12 November 2023 with 1078 attendees and the Australian Outrigger Canoe Racing Association National Sprint Titles on 17 to 19 November 2023 with 2400 attendees. Monster Thrillmasters Spectacular occurred on 18 November 2023 with 9000 people attending. A new, last-minute event, the Australian Quadball Club Championships, the largest national quadball (quidditch) tournament in Australia, was held on 9 to 10 December 2023 with 220 attendees.

Caloundra Indoor Stadium re-opened on 6 October 2023 following a roof replacement. Events held during the quarter included the Regional Disability Expo on 19 October 2023 with 1300 people attending, an Interclub Pickleball Tournament on 29 October 2023 with 120 people playing and the Just Acrobatics Expo on 11 November 2023 with 800 people attending.

Maroochydore Multi Sports Complex held the AFL Masters Carnival in the first week of October 2023 followed by the Queensland Schools AFL Cup from 13 to 15 October 2023 with 2000 attendees. In addition, the Australian Defence Force Careers Day was held on 18 November 2023 with 1000 attendees.

Nambour Showgrounds held Gemfest and DogFest in October 2023 and Collectorama in November 2023.

Nambour Showgrounds Master Plan 2023-2038

The Nambour Showgrounds Master Plan 2023-2038 was endorsed by Council in November 2023, mapping out a future for the venue, which held its first show in 1909.

The new master plan guides the use and development of the showgrounds for the next 15 years and beyond. The showgrounds is a versatile facility which serves a range of important functions, including a centre for major events, a facility for community and sports activities and also a crucial disaster evacuation centre during times of emergency.

The Master Plan focuses on the role of the showgrounds as an events centre and a community and sports facility provider, which is currently used by 28 local groups who use the sports fields, meeting rooms and pavilions regularly.

Caloundra Indoor Sports Stadium Roof Replacement

The \$3.7 million roof replacement was completed at the Caloundra Indoor Sports Stadium.

As part of the roof replacement, 150 kilowatts of solar panels were installed on the roof, progressing Council's sustainability objectives.

The roof replacement received funding through the Queensland Government's South East Queensland Community Stimulus Program and the Community and Recreational Assets Recovery and Resilience Program in association with Council.



Our Environment and Liveability

Our natural assets, healthy environment and liveability credentials are maintained and enhanced.



5872 hectares

of landscape and garden beds maintained



10,496 hectares

managed for conservation under the Sunshine Coast Land for Wildlife program



401

wheelie bins of weeds removed by 475 volunteers with the Community Nature Conservation Program



1683 MWh

of power generated from Council's landfill Renewable Energy Facility in Caloundra, with an associated reduction in greenhouse gas emissions of 30,105 tonnes

Environment and Liveability Strategy (2023 refresh)

The refreshed Environment and Liveability Strategy was adopted by Council at the Ordinary Meeting in October 2023.

Council consulted with community groups across the region, as well as the wider community through the Have Your Say website, receiving more than 400 contributions from the community through workshops, surveys, online webinars and formal submissions during this two-stage consultation process between May and August 2023.

Key changes made as part of the project include:

- recognition of the Sunshine Coast's UNESCO Biosphere status
- incorporation of the United Nations Sustainable Development Goals
- recognition of the state of climate emergency and strengthen climate change wording
- recognition of dark skies and associated planning, and
- strengthening our waste strategic directions.

Environment Levy Annual Report 2022/23

The Environment Levy Annual Report 2022/23 was adopted by Council at the Ordinary Meeting in November 2023.

A total investment of \$7.8 million was made to strengthen the health of our waterways, biodiversity and coastal areas. Programs such as Kids in Action and BatPod are nurturing our young environmental stewards and more than 1300 private landholders have planted 27,900 native trees through the Land for Wildlife program.

Other initiatives included weeds management, maintaining Council's extensive conservation estate of Environment Levy-acquired land and investment into ecological restoration for our dunes and rocky headlands, important places supporting biodiversity and our region's coastal lifestyle.

Beaches, foreshores, coastal infrastructure and canals

Sunshine Coast and Noosa Regional Coastal Process Model

Council, in partnership with Noosa Shire Council commenced the Sunshine Coast and Noosa Regional Coastal Process Model project. The project involves using data and a complex computer program to model future sand movement and how our shoreline could evolve, providing a glimpse into what our iconic coastline could look like in the future.

The project will help Council plan the best ways to manage and preserve our beaches and foreshores from Kings Beach at Caloundra to Noosa Main Beach. It will use wind, wave and landform information to numerically model how the sand and sediment will travel along the coast over time.

In the short-term, the model could be used to predict erosion hot spots for upcoming storm events. In the longer-term, it would show how a beach responds to sea-level rise and management actions like nature-based solutions, dredging and nourishment projects, seawalls or groynes and headland bypassing systems. The modelling will also be used to inform future management actions and updates to important documents such as Coastal Hazard Adaptation Strategies and Shoreline Erosion Management Plans.

The project has received \$300,000 through the Australian Government's Coastal and Estuarine Risk Mitigation Program 2022-23.

Maloja Pontoon

Council has replaced the well-used Maloja Pontoon at Tripcony Lane, Caloundra with a new, more accessible one.

The new 12 x 4 metre pontoon featured a more modern design, including a durable concrete deck that was perfect for fishing and boating. A modified design to the new pontoon provides a gentler sloping gangway of 14 x 1.8 metres that improves accessibility for all users, especially at low tide.

To deliver this project, Council invested \$220,000

with support of the Australian Government, which provided assistance through an \$80,000 Fishing Infrastructure Grant.

Bushland Conservation and habitat

Blue Heart Sunshine Coast

Council secured 120 hectares of land at Yandina Coolum Road, Coolum, with plans to introduce tidal waters to aid the natural transition to wetland habitat, helping improve the quality of water flowing into the river from the site and creating a place for the community to come and connect with nature.

The site adjoins the Coolum Creek Environment Reserve, which provides fish breeding areas and habitat for threatened species such as the Water Mouse. The purchase secured one of the largest and most significant single land holdings in the Blue Heart project area, bringing publicly owned land within this major green space to almost 1700 hectares.

The \$6 million land purchase was secured through the SEQ City Deal, a partnership between the Australian Government, Queensland Government and Council of Mayors (SEQ) that allocated \$35.3 million to the Blue Heart initiative.

Dark Sky reserve

Council has commenced its planning for a proposal to establish a Sunshine Coast Dark Sky Reserve through the International Dark Sky Places Program. The dark-sky movement is a global campaign to reduce light pollution.

Informed by preliminary investigations, the proposed Dark Sky Reserve would encompass almost 900 square kilometres in the Mary River Catchment and adjoining national parks in our local government area, including Maleny, Mapleton, Montville, Witta, Flaxton and Conondale.

The certification process with the International Dark Sky Association will take several years to complete. Establishing and maintaining a reserve would contribute to an increased number of

stars visible at night and it could also improve wellbeing while bringing thriving tourism business to hinterland areas. A dark night sky is also important to our native wildlife that rely on dark night skies to move and feed safely at night.

BiospHERO Day

More than 1000 community members attended the inaugural 'BiospHERO Day' on 5 November 2023. It was a day of celebrating sustainability in our region and was the culmination of a week-long program of events celebrating people and nature in our Sunshine Coast Biosphere.

Recreation parks, trails and facilities

Blackall Range Skate Park

Sunshine Coast skaters, riders, scooters and bladers are benefiting from the shade sails installed at the popular Blackall Range skate park in Palmwoods. The \$198,000 works also included upgrading the car park from gravel to bitumen and installing a drinking fountain.

This project was made possible through a 50:50 funding partnership between Council and the Heritage Palmwoods Community Branch.

Sustainable growth and network planning

Sunshine Coast Planning Scheme

A proposed new Sunshine Coast Planning Scheme was formally submitted to the Queensland Government for first State Interest Review in December 2023.

This is the next stage of the plan-making process and follows a period of intensive drafting and deliberation by Council as well as extensive preliminary (non-statutory) community consultation on proposed region-wide and local planning directions that occurred in early 2022.

Our community will again be consulted once the State's Planning Minister and new Council have approved the draft planning scheme to be put on formal public display.

Palmview Infrastructure Agreement

Council announced in October 2023 it will amend the Palmview Infrastructure Agreement and the Structure Plan and Planning Scheme Policy to provide for a revised road network to service this community.

With the impending completion of the Bruce Highway Connection, this new connection will now be recognised as the next road link in Council's planning documents. Importantly, the revised road network for Palmview will enable the Palmview development to continue, which is a critical outcome given the current housing crisis on the Sunshine Coast and the need to ensure the continuity of land supply for the construction of new homes.

Our community will be able their say on the proposed future road networks under the new planning scheme community consultation.

Strategic land acquisition for sport and recreation

Council has secured another 37 hectares of land to be set aside for a future major sport and recreation Precinct at Bli Bli, just north of the Maroochy River. The latest strategic land acquisition on Oyster Bank Road lies alongside 97 hectares already purchased for the project by Council in 2021.

The major project took a long-term strategic view to ensure communities in the northern and central areas of our region can continue to access these quality spaces.

While the project is in the early planning stages, the purchase contributes towards delivering Council's long-term target to maintain five hectares of sport and recreation land per 1000 residents as our region continues to grow, a goal set down in the Environment and Liveability Strategy. The project also aligns with Council's Sunshine Coast Community Strategy, which aims to empower communities to live healthy and active lifestyles.

Caloundra Town Square

The concept drawings for the transformational Caloundra town square project were revealed by Council in November 2023. This project is a crucial element of the Caloundra Community + Creative Hub that will create a unique public space that connects The Events Centre, new Library Plus Caloundra, the proposed new Sunshine Coast Regional Gallery and parks and streets through to picturesque Bulcock Beach.

The design was guided in partnership with the community through a series of pop-up sessions, online surveys and engagement forums and was inspired by the colours and forms of nature, including fig trees, the Pumicestone Passage, Pacific Ocean, beach life, mountains and the creative community.

The next step in the overarching project is the repurposing of the Caloundra administration building into an integrated community facility with a district library and community meeting spaces, creating Library Plus Caloundra, with completion scheduled for 2025.

Mooloolaba Foreshore Revitalisation

A new fly-through video for the next stage of the Mooloolaba Foreshore Revitalisation project was released in November 2023, featuring the latest concept images of Mooloolaba's reimagined Central Meeting Place.

The video gives a bird's eye view of the upcoming rejuvenation. This next step of the foreshore's revitalisation represents a multimillion-dollar investment by Council and the Australian Government in Mooloolaba's future. The construction contract for Stage two work remains in the tender phase. Council will share timing and further details with the community and local business operators once the tender phase is completed.

Stage two of the project includes a \$7.95 million contribution through the Australian Government's Disaster Ready Fund to replace Mooloolaba's seawall. The new seawall will help safeguard the community and public infrastructure from risk associated with rising sea levels and more extreme weather events into the future.

Waste and resource management

Sunshine Coast Resource Recovery Strategy 2023

The Sunshine Coast Resource Recovery Strategy 2023 was adopted at Council's Ordinary Meeting in November 2023. With this strategy, Council aligns to Australian and Queensland Government waste reduction targets.

The strategy was developed with input from the region's sustainability advocates and outlines Council's plan to manage waste into the future. The goal is that, by 2041, nothing ends up in landfill. To do this, the strategy considers rubbish not as something to be buried in the ground, but a resource to be reused again and again. It sets a clear path to harness the value of these resources – for example by collecting food waste and converting it into compost and recovered plastics that can be repurposed into clothing or park benches.

Through the plan, Council will advocate for new and improved product stewardship schemes and collaborate with other South-East Queensland Councils for area-wide solutions. The strategy also supports Council's target to be a zero-net emissions organisation by 2041.

Material Recovery Facility

Council's Material Recovery Facility (a new type of recycling plant), based in Nambour commenced operations in December 2023.

The facility will recover and repurpose glass bottles and jars, plastic containers and steel and aluminium from about 60,000 tonnes of annual household and business recyclable waste, collected from yellow-lid bins. The facility will also sort paper and cardboard at a staggering 98 per cent purity – the highest quality of any Australian facility.

Having a facility that delivers the highest quality of segregated materials fuels the circular economy and prevents more waste going to landfill. Once sorted and baled, these materials are distributed to specialist manufacturers where they are made into a range of new products such as packaging and paper products right through to road base and outdoor furniture.

Construction of the facility was funded through an agreement between all levels of government, with \$22 million from the Queensland Government's Recycling and Jobs Fund, \$13.5 million from Council and a \$5.1 million joint contribution from Australian and Queensland governments under the Queensland Recycling Modernisation Fund.



Our Resilient Economy

Our resilient, high-value economy of choice drives business performance, investment and enduring employment.



\$6.3 million

in revenue for Sunshine Coast holiday parks



23,985

guests attended 17 major events, which generated approximately \$12.5 million in economic activity for the region



3075

businesses accessed specialist advice and information



\$89.2 million

or 62% of the total available purchasing spend for the quarter went to local businesses

Economic development

During the quarter, Council worked with local industry organisations and businesses to support a range of programs and events, including:

- a campaign to promote tourism and hospitality jobs on the Sunshine Coast Jobs Hub
- the Local Business Support Program delivered tailored and specialist advice to 322 businesses across the region
- 19 events were delivered involving 1379 participants which included the Sunshine Coast Business Awards, 12 businesses participating in the Build A Better Business Planning Workshops, Growing Queensland Businesses Procurement event, Buy Local campaigns and participation in Chamber of Commerce events. In collaboration with the Food and Agribusiness Network (FAN) and the Manufacturing Excellence Forum (MEF), Council hosted a Behind the Scenes Factory Tour with 17 local industry representatives who were selected to experience a behind-the-scenes showcase of best practice processes, continuous improvement and scale-up from Gourmet Garden (McCormick's), The Country Chef Bakery Co., Artisan Labs and Your Mates Brewing Co.

Place activation

Eight events were held throughout the quarter in Nambour, Mooloolaba and Caloundra which were attended by more than 45,000 people.

This included Christmas in Caloundra, the Mooloolaba Foreshore Festival and TramFest and Forecourt Live events in Nambour.

Local suppliers

Sixty-two percent of Council's total available purchasing spend went to local business this quarter, representing an amount of \$89.2 million. The result is an increase of \$2.2 million compared to the previous quarter.

The percentage total is lower than the 70 percent target this was due to acquiring specialist skills not currently available within the region. There has been \$14 million more spent on local suppliers in quarter two in comparison to the same period last year.

Sunshine Coast Economic Development Strategy 2013-2033 (2023 refresh)

The Sunshine Coast Regional Economic Development Strategy 2013-2033 (2023 refresh) was adopted at Council's Ordinary Meeting in October 2023.

Since 2013, the Strategy has provided a 20-year vision and blueprint for sustainable economic growth to help to ensure the region actively participates in the global economy and delivers the lifestyle and opportunities for local residents and businesses.

Under the five-year implementation plan, Council will collaborate with business and industry partners to deliver and support a suite of actions from 2023 to 2028 to drive opportunities for the Sunshine Coast and its residents.

Regional Economic Development Strategy Annual Report 2022/23

Council endorsed its Regional Economic Development Strategy Annual Report 2022/23 at Council's Ordinary Meeting in October 2023.

Key highlights from the annual report included:

- investment attraction and major events opportunities where we achieved an estimated economic impact of \$388.96 million and the creation of 1897 jobs, both directly and indirectly
- our region is now home to the national Critical Infrastructure Information and Sharing Analysis Centre and a growing list of national and international corporate businesses such as Youi, Genpact, McCormick & Co and Kilcoy Global Foods, and
- Council is making significant strides in our role as a key delivery partner for the Brisbane 2032 Olympic and Paralympic Games.

Xplore Conference

The Xplore Conference was held from 10 to 11 November 2023 at Mantra Mooloolaba for medical innovators, visionaries and curious minds. The tech conference was a landmark event that is further cementing the Sunshine Coast as a leading healthcare technology innovation hub in Australia.

The conference, attended by 79 delegates explored emerging healthcare trends, particularly in extended reality (XR), which combines virtual and physical realities through the use of technology. Beyond its academic and professional scope, Xplore aimed to contribute to the local economy by attracting talent, fostering innovation and facilitating investment opportunities in the Healthtech sector.

Screen Industry Report

The highly anticipated 'Screen Production on the Sunshine Coast Report' was launched at the Sunshine Coast Screen Summit on 13 November 2023. It outlines the strategic direction required for the region to foster growth in the screen industry.

Council launched the report in partnership with the University of the Sunshine Coast, Queensland University of Technology and local screen advocacy body, the Sunshine Coast Screen Collective. The landmark report highlights our region's diverse film locations, the wealth of talent available, and underscores the undeniable potential of the Sunshine Coast as an ideal location for screen productions which further enhances Queensland's offering to the industry.

Some of the key recommendations of the report are about supporting and growing this community through professional development and investing in a local production support scheme that develops local screen projects for emerging practitioners making content.

Holiday Parks

Council operates six holiday parks across the region, offering low cost accommodation options in prime tourist locations.

This quarter, holiday parks operated at an average occupancy of 82%, with an increase in revenue of 9% from the same period last year. The holiday parks hosted 36,000 visitors with positive growth in summer holiday bookings.

In addition, the Cotton Tree Holiday Park received a new Camp Kitchen, installed in time for the holiday rush offering BBQ and seating facilities to both tourists and locals.



Our Service Excellence

Our services are consistent and accessible and provide positive experiences for our customers and value to our community.



92%

of development applications assessed within statutory timeframes



1660

building approvals issued with a construction value of \$561 million



More than **62,200**

customers were assisted through the development and customer contact centres



\$6.1 million

invested into our local road network to rehabilitate and resurface 26kms of road with a total area of 146,972m² for the safety of our community

Cemeteries

Kulangoor Cemetery Masterplan Review 2023

Community engagement for the Kulangoor Cemetery Masterplan Review was held from 3 October to 1 December 2023 and considered the following key conditions:

- land availability at Kulangoor
- Councils desire for infrastructure and amenities that promote passive recreation and accessibility in line with the Environment and Liveability Strategy, and
- community needs and expectations.

The proposed future development of Kulangoor Cemetery aspires to be modern, accessible, provide choice, with sustainability in mind for our diverse community.

Council also invited the community to nominate to be a part of the Community Reference Group (CRG) to have ongoing input into the project. It is expected that the CRG will convene in early 2024 and this group will review the feedback received from the community.

Customer and community relations

This quarter, Council's Customer Response team won the Customer Service Team of the Year (Medium - 20 to 100 staff) at the Customer Service Institute of Australia 2023 Australian Service Excellence Awards. This is a great reflection on the work Council does to serve our community each and every day.

Council continues to experience greater uptake on self-serve, online services and a decline in phone calls direct to our centres.

Development services

During this quarter, there was a steadying of development activity in the region, likely influenced by market conditions, including increases to interest rates and ongoing challenges in the supply chain impacting access to resources and construction costs.

In October 2023, Council held a pilot event called Development Connect. This event provided general development information to approximately 80 residents on their properties.

In addition, several workshops were held with key stakeholders on how to work together to achieve best practice assessment processes.

Local amenity and local laws

Amended subordinate local law

An amended subordinate local law which changes the way our community moves about with their animals at Point Cartwright was approved by Council at the Ordinary Meeting in December 2023. Under the new subordinate local law amendments, dogs will be allowed on-leash at Half Moon Bay, open-space areas of Point Cartwright Reserve, Buddina Beach and La Balsa Park.

To balance the needs of our community, environmental protection considerations and being respectful of cultural heritage, Council endorsed the decision to incorporate a second, temporary, dog off-leash area on part of the northern beach commonly known as 'Carties Beach', between 4pm and 8am, Monday to Friday. Dogs are prohibited from this area at all times on weekends.

This arrangement is temporary and will be in effect until 30 June 2025.

Public Health

Pest Management

Council's partnership with Queensland Health continued during the quarter with weekly sampling for exotic mosquito species and the associated viruses such as Japanese encephalitis.

Field sampling was undertaken with specialist equipment throughout the local government area's higher risk locations such as wetlands and urban tourist centres, totalling 26 locations. No detections were found through quarter two, with weekly monitoring ongoing.

Project Delivery

Coolum Sports Complex

The busy intersection at the Coolum Sports Complex has received an upgrade.

A new exit lane (slip lane) has been completed by Council's internal construction team to ease congestion for people exiting the sports complex when multiple events are on. The exit lane was added to the intersection to allow cars leaving the facility to merge easily and prevent congestion piling on David Low Way. New lighting and a new footpath were also finished.

This intersection was made possible with funding from the Queensland Government's South East Queensland Community Stimulus Program and Council.

New court upgrades at Eumundi Tennis Club

Council provided more than \$700,000 towards four new court upgrades at the Eumundi Tennis Club.

Upgrades were the replacement of two hard courts and two synthetic grass installations. In addition to the four courts, the facility received fencing, electrical future-proofing works for future lighting upgrades, plus new internal concrete pathways. There is also a new shelter and picnic table for onlookers to watch the action.

Road network management

Mooloolaba Transport Corridor Upgrade

Stages 2 and 3 of the Mooloolaba Transport Corridor Upgrade are now complete. Benefits include a wider road, expanded from two lanes to four, the new and upgraded signalised intersections, three traffic lanes over the new Mayes Canal Bridge, new pedestrian pathways and a feature timber boardwalk for pedestrians and cyclists.

This project was designed to improve safety, connectivity and traffic flow to Mooloolaba for pedestrians, cyclists, motorists and public transport users. The new road, bridge and pathways now assist in reducing delays during peak periods and caters for future traffic growth into Mooloolaba. Landscaping forms an important part of the project with nearly 250 new trees and 11,500 new plants which will grow to create a greener and cooler environment for all to enjoy.

The Mayes Canal Bridge works have benefitted from a \$12 million investment from the Australian Government through the Infrastructure Investment Program.

PARKnGO Lightning Lane

The new eight-storey public car park located at 4 Lightning Lane in the heart of Maroochydore City Centre opened to the public on 13 December 2023. The car park is adjacent to Foundation Place in the Maroochydore City Centre and offers undercover parking to the community, 24 hours a day, seven days a week.

Close to 300 parking spaces are available with six accessible parking spaces catering for varying mobility needs and four EV charging stations supported by an 80 kilowatt rooftop solar system. The car park includes 39 motorcycle spaces, caters for 28 bikes and has generous end-of-trip facilities available.

In addition to increased parking, the ground floor of the building includes space for commercial tenancies. The facility, which was funded by Council, delivered by Walker Corporation and constructed by Hutchinson Builders.



Our Outstanding Organisation

Our organisation is high performing, innovative and community focused, marked by great people, good governance and regional leadership.



107%

of Council's total electricity consumption was offset by the Sunshine Coast Solar Farm



6

awards were received during the quarter

Corporate Plan 2024-2028

The Corporate Plan 2024-2028 was adopted by Council at the Ordinary Meeting in December 2023. Council's corporate plan is reviewed annually to ensure it remains responsive to, and reflective of, any changes in the operating environment and remains consistent with Council's directions and strategic priorities.

The updates within the Corporate Plan 2024-2028 maintain alignment to the regional and Council strategies that were also adopted by Council during the quarter. This provides ongoing connection between our long, medium and short-term planning, the timing of which is important to shape the development of the 2024/25 operational plan and budget.

The Corporate Plan presents an ongoing commitment to advance Council's vision as Australia's most sustainable region – Healthy. Smart. Creative. It also continues to strive for balance between driving economic opportunities, maintaining and enhancing environmental values and ensuring community well-being - whilst maturing our organisation's approach to deliver service excellence and fostering an agile, innovative, sustainable and ethical workplace where our people are proud to work.

2023 State of the Region

Council's State of our Region provides a snapshot of achievements, memorable moments and programs from throughout the year.

The address featured many inspiring community champions, who shared their stories and aspirations for the future of our region.

Key achievements highlighted included:

- Genpact, a New York professional services firm now operating within our region and creating 250 new jobs in finance, insurance, IT and administration
- Council's first billion-dollar budget, which included a Capital Works Program of \$331 million was adopted in June and is being delivered, and
- A better product to protect our people and places when faced with natural disasters by investing in a bushfire detection system

Contributors at the address included David Foreman of Integrated Family and Youth Services, Mathew Lynn from TurtleCare, Natasha Odgers, who works in disaster resilience within our hinterland communities, Lachie Smart of Smartline Medical, Sunshine Coast Young Citizen of the Year Mason Hope and Rhondda Alexander of Friends of Currimundi Lake.

Annual Report 2022/23

Council's Annual Report 2022/23, adopted by Council at the Ordinary Meeting in November 2023.

Council's achievements were underpinned by strong financial management and demonstrated an unwavering commitment to supporting the goals outlined in the Corporate Plan.

Financial and procurement services

The Queensland Audit Office (QAO) Final Audit of Council's 2022/23 Financial Statements was finalised in October 2023. The QAO Closing Report issued an unmodified audit opinion, which is the fifteenth consecutive unmodified audit opinion achieved by Council, reflecting that Council's financial statements are a true indication of our results.

Governance

Sunshine Coast Council Policy Framework

A revised Sunshine Coast Council Policy Framework was endorsed by Council at the Ordinary Meeting in October 2023.

The revised Policy Framework facilitates improved currency, consistency and functionality across Council's policy setting, supporting legislative and regulatory compliance, sound risk management and an enhanced ability for the policy set to facilitate the achievement of Council's vision and goals. The framework places a stronger emphasis on evidence based policy development, responsiveness to expectations and best practice and a clearer alignment with the organisation's values.

Awards

Council received six awards during the quarter and recognises an award provided to builder McNab for our very own Sunshine Coast City Hall:

- Council's Customer Response team won the Customer Service Team of the Year (Medium - 20 to 100 staff) at the Customer Service Institute of Australia 2023 Australian Service Excellence Awards.
- Council's ParkSmart program received the 'On-street Excellence in Technology and Innovation' award at the 2023 Parking Industry Awards.
- Council's Vitamin SC campaign (video series) received two gold level awards in the categories of 'Multimedia/Video Promotion' and 'Paid Advertising Campaign' for cities with a population between 200,000 - 500,000.
- Council won the Excellence Award for Projects over \$20 million for the Sunshine Coast City Hall project at the 2023 Institute of Public Works Engineering Queensland and Northern Territory Excellence Awards.
- Buderim Village Park was awarded an International Green Flag Award, recognising the provision and management of high-profile parks to industry best practice methods.
- Sunshine Coast City Hall builder McNab was awarded the National Commercial/Industrial Construction Award (\$50m to \$100m) at the Master Builders National Excellence in Building and Construction Awards.

Connecting with Council

Council invites the community to take part in many forms of community engagement.

To receive Council news and information you can subscribe to Council's [e-newsletters](#) by visiting Council's website at sunshinecoast.qld.gov.au.

Through social media, Council aims to keep you up to date on a range of Council activities.

Follow Council on:



Visit our have your say website at haveyoursay.sunshinecoast.qld.gov.au to comment on current consultations and projects or read about how community engagement helped shape Council projects.

Contact us via MyCouncil online anywhere, anytime to ask a question, report a problem, lodge a request or provide your feedback. Complete an [online form](#) or chat with a Customer Service Officer using Council's [SMS](#), or [request a callback](#) service from 9am–4.30pm Monday to Friday or email mail@sunshinecoast.qld.gov.au.

Customer contact counters are open 8.30am–4.30pm Monday to Friday in Caloundra, Maroochydore and Nambour, for visits in person, or by phone on (07) 5475 7272. For after-hours emergencies, Council receives calls 24 hours a day, seven days a week.

We encourage you to visit sunshinecoast.qld.gov.au.



Our region.
**Healthy.
Smart.
Creative.**

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Environmentally responsible. Locally sourced.









Operational Plan Activities Report Quarter 2, 2023/24





Quarterly Progress Report



Corporate Plan Goal : Our strong community

Goal Objective: In all our communities, people are included, treated with respect, and opportunities are available to all.





Healthy and active communities







Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.1.1	Identify and secure an enduring legacy for the Sunshine Coast as a key delivery partner in the Brisbane 2032 Olympic and Paralympic Games and work collaboratively with our Community Reference Group and key partners to identify and implement Sunshine Coast specific themes, opportunities and challenges.	01/07/2023	30/06/2024	50%			Council has been actively engaged in the development and delivery of the State Government's Brisbane 2032 Legacy Strategy, Elevate 2042 which was released on 10 November 2023. The four transformational themes and focus areas within Elevate 2042 align well with those identified in our Sunshine Coast 10+10+ Legacy Vision.
1.1.2	In collaboration with our Games Delivery Partners, progress the planning, design and delivery of the three Brisbane 2032 Olympic and Paralympic Games venues - Sunshine Coast Stadium, Sunshine Coast Indoor Sports Centre and Sunshine Coast Mountain Bike Centre.	01/07/2023	30/06/2024	50%			Project Validation Reports (PVR) for all three projects have now been completed with significant input from Council staff. The PVR's are now being processed through reviews by the Federal Expenditure Review Committee and State Cabinet Budget Review. At the time of reporting, final investment decisions and announcements were pending.
1.1.3	Deliver the 'Healthy Sunshine Coast' program to increase health and wellbeing in the community through low cost or free activities and workshops.	01/07/2023	30/06/2024	50%			Healthy Sunshine Coast programming has continued with strong attendance at activities and encouraging feedback from participants. The program has been able to support existing exercise classes that use public spaces by covering these activities under the broad Healthy Sunshine Coast program's permit. This has seen at least five new classes available in the program at no extra cost. Membership numbers remain strong via the Healthy Sunshine Coast Facebook page. Development of a data capture process is underway with the intent to develop consistent data for understanding the impact of the Healthy Sunshine Coast program.
1.1.4	Develop and commence implementation of the Sunshine Coast Lifeguard Services Plan 2023-2028 to enhance community safety along the region's beaches.	01/07/2023	30/06/2024	50%			The lifeguard service at Happy Valley has commenced at a Tier 4 level, meaning the area will be serviced by lifeguards during weekends, school holidays and public holidays from September through to May each year.







Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.1.5	Partner with the State Government and school communities to deliver travel behavioural change programs that support active transport options, including the 'RideScore Active School Travel' program, walking and cycling to school events, the cycle skills education course and the safe school travel program.	01/07/2023	30/06/2024	60%			<p>The RideScore Active School Travel Program wrapped up for 2023 with a total of 1933 registered students across 10 local state primary schools. The total trips of students riding and scootering to and from school between October and December was 52,410 with 57 new registrations. This represents a significant saving in private vehicle trips to school across the region. The program delivered 16 cycle skills sessions across four schools during the same period focusing on road safety and basic bike handling. Talara and Palmview state schools signed up to participate in the 2024 program, bringing the total participating schools to 11. A new RideScore Council website is currently being developed and security enhancements have been undertaken to the platforms data hosting environment along with planned upgrades to the Android and IOS apps.</p> <p>The development and submission of six grant applications via the State Government's Cycle Network Local Government Grants Program were finalised seeking more than \$9 million. The grants are being sought to deliver and design high quality priority cycling and walking infrastructure across the region. Council will be notified in June 2024 of the outcomes from the program.</p>
1.1.6	Implement prioritised actions from the Sunshine Coast Sport and Active Recreation Plan 2011-2026, including: the completion of upgrades to the North Shore Multi-Sports Complex and Nambour Yandina United Football clubhouses, completion of Caloundra Indoor Stadium roof replacement and commencement of the Kings Beach Surf Life Saving Facility redevelopment.	01/07/2023	30/06/2024	50%			<p>The North Shore Multi-Sports Complex clubhouse project was completed and officially opened in November 2023. The Nambour-Yandina United Football clubhouse partial demolition and rebuild is underway and due for completion by the end of March 2024. A new storage and office shed has been constructed at the Nambour-Yandina United Football Club. Honey Farm Sport and Recreation Precinct civil works tender package was awarded in December 2023, with works commencing in early 2024.</p>

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.1.7	Progress implementation of the Honey Farm Road sport and recreation project with a focus on preparing the fields and facilities to activate the designated sporting uses.	01/07/2023	30/06/2024	40%			<p>The Bulk Earthworks and Buried Services Package has been awarded to an experienced and reputable contractor with works expected to start onsite late January 2024, which is a significant milestone for the project. The package was awarded within the available budget for this scope of works.</p> <p>In addition, there will be two other tender packages for release to the market in early 2024, that will increase the construction productivity significantly.</p> <p>Coordination of all final design elements of the project has progressed well with all tender packages excluding the clubhouses at 90% completion. Resolution of the water main connection location has now been achieved and approved by the Department of Transport and Main Roads and Unity Water.</p>





Vibrant community places and spaces that are inclusive, accessible and adaptable







Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.2.1	Implement prioritised actions from the Sunshine Coast Aquatic Plan 2011-2026 including completion of stages 1 and 2 of the Kawana Aquatic Centre upgrade.	01/07/2023	30/06/2024	50%			<p>Stage 1 works at the Kawana Aquatic Centre including demolition and rebuild of the program pool and car park upgrades is due for completion by late January 2024. New pool lights have been installed in the 50 metre pool at the Cotton Tree Aquatic Centre. Nambour Aquatic Centre was subject to minor flooding during a major weather event in December 2023 and was back to being fully operational in just over a week.</p>
1.2.2	Implement prioritised projects and programs from the Sunshine Coast Library Plan 2014-2024 and the Library Network Plan 2019-2041, including delivery of programs that support life-long learning and planning for the delivery of new and refurbished libraries at Caloundra, Nambour and Sippy Downs.	01/07/2023	30/06/2024	50%			<p>Libraries are growing engagement and usage with an 8.4% increase in visitors compared with the same quarter last year. Attendances at Life Long Learning increased by 67% with introduction of hands-on workshops. There was a 52% increase in digital loans compared to the same quarter last year. Membership continues to grow (+1.75%) with over 116,000 members. The Heritage Library conducted successful programming on Photo Preservation with 87% attendee satisfaction and Libraries introduced the Learn to Sew program with 100% attendee satisfaction. Libraries introduced new technology for loan collections. Library Venue bookings increased by 12% and income increased by 82%. Over 2500 people attended two activation days at Beerwah Library Precinct held this quarter.</p>

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.2.3	Implement prioritised actions from the Cemetery Plan 2019-2028, including: site planning for key cemetery sites at Kulangoor and Caloundra, updating content and information regarding cemetery services on Council's website, and forming a Cemetery Community Reference Group.	01/07/2023	30/06/2024	50%			<p>Community engagement for the Kulangoor Cemetery Masterplan Review was held from 3 October to 1 December 2023. The Caloundra Cemetery concept plan is progressing to understand future opportunities for burials and ash interments.</p> <p>Nominations for a Community Reference Group (CRG) were open from 3-15 October 2023. The nominations received are currently under consideration and the formation of the CRG is expected to convene in early 2024 for its first meeting.</p> <p>Cemetery services continues to work towards the improvement of online access to information for customers and Funeral Directors regarding our cemeteries and services.</p>
1.2.4	Progress a whole of region initiative to investigate, design and construct outcomes targeted specifically towards accessibility improvements in the public realm, which includes mobility mapping.	01/07/2023	30/06/2024	50%			<p>The Accessibility Improvements Funding Project Plan has now been completed for the 2023/24 financial year ready for implementation with a total value of \$298,550. Key items to note that are scheduled for delivery:</p> <ul style="list-style-type: none"> - Kevin Asmus Park new play space fence - Mooloolaba Surf Club accessibility equipment renewal - Glenbrook Downs Park Nambour Disability Discrimination Act compliant table - 4-wheel drive wheelchair at Mary Cairncross - Matthew Street Nambour People with disabilities compliant carpark and footpath - Biometrix Mapping Tourist Destination Coolum, Beerwah and Montville - Sunshine Coast Safety Map Investigation, and - Turner Park Beerwah Disability Discrimination Act compliant connection pathway.
1.2.5	Coordinate the delivery of Council's Transport Levy policy and projects including encouraging sustainable travel choices through travel behaviour change programs and connecting our local communities by supporting transport services such as Council Link, Flexilink and Kenilworth Community Transport Service.	01/07/2023	30/06/2024	50%			<p>The Transport Levy 2022/23 Annual Report was presented and endorsed at Council's Ordinary Meeting in November 2023. Transport Levy funded projects have commenced for the 2023/24 financial year with significant funds committed for delivery.</p>







Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.2.6	Expand the trial and implementation of regulated parking technology to provide a safer work environment while encouraging vehicle turnover to provide fair and equitable access to the town centres, destinations and tourism locations.	01/07/2023	30/06/2024	50%			<p>Implementation of the ParkSmart Program continues and focuses on reducing the exposure to risk, making patrols more efficient, broadening employment opportunities, and allowing the team to absorb the growth in demand without increasing resources.</p> <p>During Quarter 2, Council has:</p> <ul style="list-style-type: none"> - introduced ParkSmart vehicle patrols to investigate and respond to regulated parking complaints; and - completed the static camera trial at Buderim Mountain State School for the 2023 school year. While the technology has proven to be beneficial, the trial is in its assessment phase to understand how the activity can be scaled in a sustainable way to allow Council to provide similar services in other locations.
1.2.7	Facilitate and progress the Nambour centre activation project including advancing the planning and feasibility required for re-purposing the Nambour administration precinct buildings.	01/07/2023	30/06/2024	40%			Detailed feasibility and engineering / certification analysis has advanced to guide repurposing of the Eddie De Vere and library buildings in Nambour to provide enhanced library, community and Council corporate office outcomes. Efforts are focused on overlaying asset condition replacements to guide potential methodologies and sequencing of works to be delivered over multiple financial years. Interim improvements have been completed to create activity based working environments through the repurposing of furniture and technology.
1.2.8	Commence construction of the repurposing of the Caloundra administration building to incorporate library and community facilities, ensuring functional readiness through an operational management plan.	01/07/2023	30/06/2024	50%			The Caloundra Administration building refurbishment was awarded to Hutchinson Builders in Quarter 2 following a comprehensive procurement process. This is a significant step forward for the project which now enters the construction phase with internal work underway in December 2023. The project commencement has been communicated to the community and relevant stakeholders. A preliminary Operational Management Plan for the building has been completed and is undertaking further development, review and refinement ahead of building reopening. Completion of the building's transformation into a library and community facility with corporate office spaces is forecast for mid-2025 subject to onsite progress.







An inclusive community, with opportunities for everyone



Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.3.1	Develop and commence implementation of the Sunshine Coast Stretch Reconciliation Action Plan that is focused on longer-term strategies, and working towards defined measurable targets and goals.	01/07/2023	30/06/2024	40%			Development of the Sunshine Coast Stretch Reconciliation Action plan is underway. Consultation sessions were held with key stakeholders across Council and the community.
1.3.2	Deliver a 'Youth Council' program that fosters youth leadership and empowers young people to advocate and implement youth-led initiatives.	01/07/2023	30/06/2024	50%			An Expression of Interest (EOI) for the Young Leaders Academy was developed and released in October 2023 with 15 submissions received. After the closure of the EOI period, each applicant was contacted and offered an interview with two Council officers responsible for developing the Academy. The interviews helped confirm eight successful candidates. Each of these applicants have accepted the offer to join the inaugural Young Leaders Academy that will start in February 2024. On 21 October 2023, the youth led mental health festival, "Rewired" was held. There were over 180 registrations for the event with a diverse array of workshops, activities, music and a youth services market. The young leadership group provided a 66% positive or very positive rating in terms of the experience of being part of organising the festival. The festival was a partnership between Council, the Thompson Institute and Country to Coast Health Network. One young organiser said, "I am more capable than I used to believe, knowing the work that I can provide to help organise something like this event".

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.3.3	Work collaboratively to deliver initiatives and outcomes that foster social inclusion and diversity, with a focus on multicultural communities and improving accessibility and inclusion for people with disability.	01/07/2023	30/06/2024	50%			The All Abilities Action Plan was endorsed by Council at the Ordinary Meeting in November 2023 . This was the culmination of a year long process and included a working reference group of people with lived experience of disability. A number of their stories are shared in the Plan, which provides clear actions for Council to achieve over the next five years and is aimed at improving inclusion and accessibility for people with disability. Disability Action Week took place from 25 November to 2 December 2023 with a strong calendar of events curated across the region including a Reverse Inclusion Basketball game hosted by the Suncoast Spinners Wheelchair Basketball club and the All Access Day at the Beach event at Mooloolaba. Another season of the Accessible Beaches program is underway. In November 2023, the celebration of the Diverse Queensland Workforce and Migrant Work Ready programs occurred. This year, through the partnership, 50% of program participants have found employment on the Sunshine Coast. Further to this, work has begun internally determining areas of Council where efforts can be concentrated on improving inclusion and diversity outcomes for multicultural communities that align with the Welcoming Cities Standard.
1.3.4	Implement the Community Engagement Policy and Excellence in Engagement Framework to support the delivery of best practice engagement.	01/07/2023	30/06/2024	50%			Training, information sharing and reflective learnings for continuous improvement were a key focus for this quarter to continue to extend efforts in delivering best practice community engagement. A learning session on closing the loop in engagement processes was delivered for Council staff, alongside an update to leadership on Excellence in Engagement progress, highlighting achievements of the past six months, key learnings and forward priorities. Seven projects closed to community feedback this quarter, including the Young Leaders Academy, proposed amendments to Local Laws at Point Cartwright and Maleny Skate Park Renewal.
1.3.5	Develop and implement a Housing and Homelessness Action Plan to support Council activities to achieve affordable living outcomes for the Sunshine Coast community.	01/07/2023	30/06/2024	50%			Council continues to implement the actions identified in the endorsed Housing and Homelessness Action Plan, particularly in relation to opportunities to utilise Council owned properties to investigate options for the establishment of affordable housing outcomes.



Connected, resilient communities, with the capacity to respond to local issues





Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.4.1	Provide support to the community and other not-for-profit organisations in the delivery of resources, facilities and services that meet the needs of communities through the community grants program.	01/07/2023	30/06/2024	55%			A total of 428 grants were approved during this quarter allocating \$1,359,596 in funding for a range of community projects and activities. A total of 5927 community volunteers will be engaged in the funded projects. Allocations included \$629,231 to 99 community organisations through major grants and \$133,749 to 80 groups through Minor Grants. An additional \$147,403 was allocated to 96 community groups through the Councillor Discretionary Funding program, \$88,616 through 14 Regional Arts Development Fund Grants and \$45,000 through Creative Industry Investment Program. Grant outcomes of previously funded projects were shared internally and externally through various case studies, snippets, and media releases. Capacity building activities during this period included a grant writing workshop designed to meet the needs of multicultural community groups held at the Nambour Community Centre, presentations to the local divisional meeting of the Country Women's Association and the Youth Connect Network.
1.4.2	Undertake a review of the Community Strategy Action Plan 2019-2024 to develop a renewed set of actions for the next five years, working with the community towards our shared goal of a strong community for the Sunshine Coast region.	01/07/2023	30/06/2024	50%			This quarter saw the continued delivery of internal consultation and advancement into targeted community stakeholder consultation meetings to conclude the 2023 program of engagement in the review and renewal of the Community Strategy Action Plan. The feedback received from the program of engagement activities to date has helped to direct and refine priorities and actions in the action plan renewal process. The Community Strategy Annual Report 2022/23 was endorsed at the Ordinary Meeting in October 2023. It highlights how Council, our community and our partners have collaborated and worked together to deliver on the five outcome areas of the Community Strategy to progress our goal of being a strong community.
1.4.3	Undertake a review and develop the next version of the Active Transport Plan that sees walking and cycling playing an essential part in an integrated transport system to provide improved mobility, safer streets, healthier residents and a reduced impact on the global climate.	01/07/2023	30/06/2024	50%			A range of consultants were invited to submit a proposal for the preparation of a new Active Transport Plan for the Sunshine Coast. The Sunshine Coast Active Transport Plan 2024 is anticipated to be completed next financial year.

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.4.4	Advance the Caloundra Transport Corridor Upgrade project in collaboration with Council's funding partners to provide safer and more direct access to Caloundra for motorists, with a strong focus on active transport.	01/07/2023	30/06/2024	40%			Design has progressed to 70% complete with progress on detailing all major features of the corridor including transitions to adjacent infrastructure, lighting and traffic signals, service relocations, drainage and landscaping. Design optimisation continues with a sustainability focus to reduce project impacts and enhance user connectivity, safety and efficiency. The Australian Government announced a withdrawal of its \$7,000,000 contribution to the section of the project between Arthur Street and the Nicklin Way (Section Two) in November 2023. Alternate funding is being sought by the State Government to secure delivery of this link to the Nicklin Way. Early works began on Section One in November 2023, with a number of properties being demolished along Oval Avenue to make way for the new transport corridor. The fifth Stakeholder Interest Group (SIG) meeting was held in December 2023 where Council, Department of Transport and Main Roads (DTMR) and SIG members discussed project environmental impacts, mitigation measures and offset delivery strategies. Coordination between Council and DTMR is continuing and included an update to the community and stakeholders in December 2023, confirming the ongoing commitment to delivering this new transport corridor.
1.4.5	Progress a detailed business case with the State Government for Sunshine Coast Public Transport project to maintain the liveability and connectivity for the Sunshine Coast.	01/07/2023	30/06/2024	65%			To inform the business case, substantial work has been completed by Council to assist the Department of Transport and Main Roads (DTMR) to refine options, prepare concept reference designs for the shortlisted options, and to finalise various technical reports. The second of three community engagement periods has also been undertaken by DTMR.
1.4.6	Review the Road Safety Plan and implement initiatives that support liveable neighbourhoods and limiting the number of road related injuries, protecting our most vulnerable road users, including pedestrians, cyclists and motorcyclists, and ensuring all three tiers of government work towards a common goal of reducing the impact of road trauma through a 'One Network' approach to road management.	01/07/2023	30/06/2024	30%			The Road Safety Plan was a carry-over action from the previous financial year. This will now reset to a Network Safety Plan. Comments from Sunshine Coast Active Transport Advisory Committee (SCATAC) members have been received and included in the revised draft of the Network Safety Plan. Work has commenced on the graphic design component of the plan.

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.4.7	Work collaboratively to raise awareness and support initiatives for key social issues with a focus on homelessness and domestic and family violence prevention.	01/07/2023	30/06/2024	50%			A calendar of events for the 16 Days of Activism against Gender Based Violence, was developed with community partners in the prevention of domestic and family violence. Activities included the Seeds of Hope tree planting event on 6 December 2023 which saw 50 community and Council members gather to remember women and children impacted by Domestic Violence by planting 500 trees in the dune system. Discussions are ongoing with a group of men representing a range of community organisations that are exploring how men and boys can play a role in prevention work. Workshops were held with Councillors and staff in November 2023 to explore how local government can play a proactive role in ending homelessness. These were facilitated by Leanne Mitchell who authored a report on this work that explores best practice from across the world. Council is continuing to explore new and innovative ways to respond to homelessness, particularly in public spaces and are partnering strongly with other services and internally. This is supporting better outcomes for people needing support and improving access to public space.









Creative and innovative approaches to building a strong community











Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.5.1	Deliver the Sunshine Coast's premier multi-arts Horizon Festival to celebrate place, encourage community participation and provide opportunities to present and build capacity for our local arts sector.	01/07/2023	30/06/2024	50%			Data for the 2023 Horizon Festival was collated and reviewed, revealing there were 25,567 attendees with 17,372 unique visitors and 94% of respondents rated their experience as good to excellent. A total of 2981 of the attendees were from outside the region and visited specifically to attend the Festival, generating an economic impact of \$814,941. The Festival experienced 22 sold out performances. The 2023 Horizon Festival's media campaign achieved 311 media placements valued at over \$510,000 and reached over 4.1 million people. Planning is underway for the 2024 Horizon Festival including an Artist Call Out inviting locally based artists to connect with the Festival for consideration in the 2024 program. The additional costs incurred for the 2023 event will have implications for the 2024 event.









Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
1.5.2	Plan and coordinate Council's Arts Levy Program to deliver an annual program of developmental opportunities for the creative sector and, in line with the Sunshine Coast Arts Plan 2018-2038 coordinate the delivery of the Regional Arts Development Fund, and deliver an engaging Regional Gallery program of exhibitions and events including the Sunshine Coast Art Prize.	01/07/2023	30/06/2024	50%			This quarter the Creative Industries Investment Program allocated \$175,000 to develop and grow 10 creative events and programs. Project 24 supported 12 local artists to be mentored by industry leaders, with three public showings featuring six new works attracting an audience of 80 people. Council is a major investor in the highly successful Refinery Creative Incubator Program and is represented on the program development committee. A total of 35 requests for funding were received for the Regional Arts Development Fund, with 14 successful projects receiving \$88,615 to engage 70 artists, 24 arts workers and provide developmental opportunities to 127 people.
1.5.3	Develop the annual Heritage Levy program to support the implementation of priority activities and projects identified in the Sunshine Coast Heritage Plan 2021-2031 including: next stage planning for the Sunshine Coast Regional Collection Store, delivery of activation events for Bankfoot House and the Landsborough Museum, building the capacity of the region's network of heritage community organisations, and support to First Nations priority projects.	01/07/2023	30/06/2024	50%			The annual Historian in Residence program started with historians selected to focus on two areas of research, Sunshine Coast Cemeteries and Bankfoot House personalities. The region's heritage facilities continue to be activated through programs such as heritage talks, Halloween Night and educational programs for schools. This quarter Bankfoot House had 729 visitors and Landsborough Museum had 1206 visitors, which are both consistent with the same period last year. Ongoing support for regional heritage groups and museums is provided through professional workshops, marketing campaigns and collateral and a total of \$163,858 was awarded through Council's grants program this quarter.

Corporate Plan Goal : Our environment and liveability







A resilient region shaped by clever planning and good design

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
2.1.1	Progress the drafting of the new planning scheme informed by the preliminary community consultation outcomes and the State Interest Review, prior to undertaking formal community consultation on the proposed planning scheme that will shape future settlement patterns across the region.	01/07/2023	30/06/2024	50%			Based on the directions from Council and informed by preliminary consultation feedback, a draft version of the new planning scheme was completed this quarter and formally submitted to the State Government for a State Interest Review. Progression to this stage is a significant milestone in the plan-making process.
2.1.2	Continue to negotiate with parties of the Palmview Infrastructure Agreement to ensure delivery of all infrastructure obligations under the agreement.	01/07/2023	30/06/2024	50%			Substantial progress has been made this quarter with finalising the amendments to the Palmview Infrastructure Agreement.
2.1.3	Advocate Council's policy positions to the State Government to inform the review of the South East Queensland Regional Plan.	01/07/2023	30/06/2024	100%			The updated South East Queensland (SEQ) Regional Plan, ShapingSEQ 2023 was released and took effect during this quarter. Council has been actively engaging with the State Government through the Local Government Working Group, Regional Planning Committee and one on one consultations. A formal submission to the draft SEQ Regional Plan, outlining Council's key positions, was submitted during the statutory consultation period and is available to view on Council's website. Initial assessments indicate that there is a strong level of alignment between the updated Regional Plan and many of the positions reflected in Council's Corporate Plan and regional strategies. A number of matters raised in Council's submission also appear to have been considered in the preparation of the final plan. Council will continue to participate in the process of advocating Council policy positions through the SEQ Regional Plan Implementation program once it commences.
2.1.4	Continue to work with the State Government to progress the preparation of planning for the Beerwah East Major Development Area.	01/07/2023	30/06/2024	50%			Council is continuing to work in collaboration with the State Government to progress the planning for Beerwah East Major Development Area, which is now known as the Beerwah East SEQ Development Area under the SEQ Regional Plan (ShapingSEQ 2023). The Regional Plan also strengthens commitment to the development of Beerwah East and acknowledges the importance of Beerwah East to accommodating the region's future growth.







Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
2.1.5	Plan for the protection of the Regional Inter-urban Break in perpetuity to secure the environmental, production and recreation values through: advocating for its retention at current extent, identifying and acquiring strategic land and implementing the Inter-urban Break Outdoor Recreation Plan with partners.	01/07/2023	30/06/2024	50%			Advocacy efforts continue for the protection of the Regional Inter-urban Break as defined by Council, including: - a formal Council submission to the 'draft Shaping SEQ 2023' (South East Queensland Regional Plan 2023 Update) - responding to the Commonwealth's Environment and Protection Biodiversity Conservation legislative planning and consultation process in relation to Stockland's Aura South self-contained master-planned community, and - a revision of Council's webpage to reflect advocacy efforts.
2.1.6	Finalise the review of the Environment and Liveability Strategy and continue to embed sustainability into organisational business while responding to climate change by building a more resilient Sunshine Coast region through emissions reduction and climate risk management.	01/07/2023	30/06/2024	85%			Council adopted a refreshed Environment and Liveability Strategy Part A: Strategic Directions and Part B: Implementation Plan at Council's Ordinary Meeting in October 2023, incorporating new information and strengthening the established strategic foundation. The Organisational Sustainability Benchmarking Report 2022/23 was released and the cascading climate risk project relating to the failure of critical public infrastructure and associated impacts on Council service delivery has progressed.
2.1.7	Design improved identification and updating of stormwater assets in Council's asset register to better shape appropriate levels of service in accordance with the Stormwater Management Strategy.	01/07/2023	30/06/2024	50%			The identification and processing of stormwater assets in CONFIRM (Council's asset management system) progressed with approximately 50% completed. A new live dashboard is now in internally use across Council.
2.1.8	Commence preparation of Urban Design Guidelines for Multi-Unit Dwellings to demonstrate and create a better built environment.	01/07/2023	30/06/2024	50%			This quarter, consultation occurred with internal stakeholders regarding a draft Guideline.
2.1.9	Implement the Coastal Hazard Adaptation Strategy through, informing the development of the new planning scheme, undertaking dune protection, enhancement and management in identified areas, progressing the Shoreline Erosion Management Plan and seeking external funding opportunities to establish program partnerships and collaboration.	01/07/2023	30/06/2024	50%			Implementation of the Coastal Hazard Adaptation Strategy has continued, targeting stakeholder engagement for a revised Shoreline Erosion Management Plan and a Healthy Coast Management Plan. A case study options analysis for coastal hazard adaptation infrastructure at a number of prioritised sites is progressing.



Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
2.1.10	Provide effective, timely and coordinated planning, preparedness, response and recovery for the region in response to disaster events and undertake a review of Council's Local Disaster Management Plan.	01/07/2023	30/06/2024	50%			The review of the Local Disaster Management Plan is complete and has been published to Council's website and distributed as required. Local Disaster Coordination Centre staff have been trained and participated in exercises to support the community during events if required. The Community Engagement Plan is on track for the financial year with resilience activities including library workshops across the region and Get Ready Schools visits.
2.1.11	Finalise construction of the new hi-tech material recovery facility at the Nambour waste precinct to improve the quality of processed recyclable material and mobilise the operations contract.	01/07/2023	30/06/2024	100%			Dry and wet commissioning of the Materials Recovery Facility (MRF) was completed during October and November 2023. The MRF became fully operational on 1 December 2023, including an official opening event on 11 December 2023.
2.1.12	Develop and commence implementation of a refreshed Sunshine Coast Waste Strategy to guide service provision, emissions reduction, diversion of waste from landfill and continued modernisation of Council's waste management facilities and practices.	01/07/2023	30/06/2024	100%			The Resource Recovery Strategy 2023 was adopted by Council at the Ordinary Meeting in November 2023 and will now be used to support and guide implementing activities.
2.1.13	Coordinate the delivery of Council's Environment Levy including the strategic land acquisition program and environment levy partnerships and grants.	01/07/2023	30/06/2024	50%			Implementation of the Environment Levy Program has continued and the released 2022/23 Annual Report in November 2023 showcased Environment Levy highlights including: <ul style="list-style-type: none"> - \$1.40 million protecting and enhancing land acquired through the Environment Levy - more than \$1 million invested in coastal dune rehabilitation and shoreline erosion management - \$610,000 supporting local environment-focused community groups through our partnership programs - \$475,143 invested into building our knowledge through a range of research management and monitoring projects - \$327,088 awarded to 83 private landholders through Landholder Environment Grants to support their conservation efforts, and - \$211,500 invested into erosion and sediment control for waterways improvement and protection.

Protection and enhancement of our natural assets and distinctive landscapes



Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
2.2.1	Finalise the Point Cartwright masterplan including management of consultation activities and any other formal processes required for implementation.	01/07/2023	30/06/2024	100%			The final masterplan was endorsed at Council's Ordinary Meeting in August 2023. A separate consultation process has been conducted for the Local Law amendments regarding Animal Management which was endorsed at Council's Ordinary Meeting in December 2023.
2.2.2	Coordination of weed management activities, demonstration sites, and exploring new technology and methodologies to improve industry and community understanding of weed management practices.	01/07/2023	30/06/2024	50%			<p>Works continue at the Maleny demonstration site. Community requested changes have been implemented to relevant zones, with monitoring and privet control along the creekbank continuing. A trial drone mapping exercise was also undertaken for Sagittaria (aquatic weed) distribution within the Obi Obi creek catchment.</p> <p>Planting at the Witta demonstration site is nearly completed, having planted 16,500 native plants within the 9 hectare treatment area. Hydromulching has also been completed, with the millet cover crop becoming established. The drainage lines have had erosion and sediment works completed, with coir mesh and native plant coverage. Updated aerial mapping has recently been captured. Ground monitoring data collection is scheduled.</p> <p>The Broad Leaf Pepper distribution and AI Proof of Concept Trial Technical Report is in its final stages of review. The report information will be submitted as a scientific journal article in early 2024.</p>
2.2.3	Finalise community consultation and seek endorsement for implementation of wildlife conservation plans for Marine Turtles and Macropods, which will deliver identified actions to support the recovery and conservation of these populations on the Sunshine Coast by reducing threats, improving habitat quality, and strengthening community-based management.	01/07/2023	30/06/2024	100%			The wildlife conservation plans for Marine Turtles and Macropods were endorsed by Council at the Ordinary Meeting in August 2023 and are now being implemented.





Responsive, accessible and well managed assets and infrastructure

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
2.3.1	Implement Blue Heart Sunshine Coast in partnership with Unitywater and the State Government including delivery of the Blue Carbon Pilot project, land acquisitions, land management activities and stakeholder engagement.	01/07/2023	30/06/2024	50%			During Quarter 2 delivery of the Blue Carbon Pilot project progressed with key projects including: <ul style="list-style-type: none"> - securing 120 hectares of land for conservation purposes through the SEQ City Deal funding - planning for the Commonwealth Government's blue carbon ecosystem restoration project has continued, with documentation submitted for Commonwealth assessment, and - a summary of baseline research outcomes supporting the Blue Carbon project was completed.
2.3.2	Finalise the master plan for the Sunshine Coast Ecological Park on land adjoining the Mary Cairncross Scenic Reserve.	01/07/2023	30/06/2024	100%			The Sunshine Coast Ecological Park Master Plan was endorsed at the Council Ordinary Meeting in July 2023 and the scoping of the implementation phase is being progressed.
2.3.3	Progress projects funded through the Queensland Reconstruction Authority for the reconstruction of essential public assets in our region that have been affected by natural disasters.	01/07/2023	30/06/2024	50%			<p>Landslip Package 2, consisting of nine separate sites, closed in June 2023, with all works awarded to Shadforths with works commencing in September 2023 and continuing through the quarter.</p> <p>Tender for the Unsealed Roads Package closed in August 2023, with all works awarded to Durack Civil with works commencing in November 2023.</p> <p>Tender for Drainage works closed in October 2023. Separable Port A (South) was awarded to Carruthers Civil and Separable Portion B (North) was awarded to Sunshine Coast Civil with works planned to commence December 2023.</p> <p>Landslip Package 3, closed in September 2023. Submissions were evaluated and successful tenderers shortlisted with site establishment in December 2023 with construction scheduled to commence early January 2024.</p> <p>All three properties under the Voluntary Home Buy-Back program have had demolition and rezoning completed. The Yandina property has recently had the planting completed, with Maroochy River planned to occur next. Works will be occurring shortly at Battery Hill to install a mix of bollards and trees as a vehicle deterrent.</p>





Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
2.3.4	Progress delivery of placemaking initiatives including streetscape improvements for Maroochydore (First Avenue and Ocean Street), Eumundi, Nambour, Maleny and Coolum.	01/07/2023	30/06/2024	60%			<p>Quarter 2 progression on delivery of placemaking initiatives included:</p> <ul style="list-style-type: none"> - Landsborough Cribb Street Stage 2 Construction is due to commence mid-January 2024 including entry improvements with an estimated completion of mid-2024 - Eumundi Memorial Drive Streetscape Project construction tender submissions being evaluated, aiming to award and commence construction in early 2024 - Nambour Place Plan has progressed to detailed design following community consultation - Maleny Maple Street Streetscape project has progressed to detailed design - Ocean Street Refresh is currently in detailed design and feasibility - with construction of early works to commence in early 2024 - Maroochydore Lorraine Avenue Streetscape Project - final stages of detailed design with construction planned to commence in April 2024 - First Avenue Streetscape project - construction contract tender has closed with tender evaluation underway, and - Coolum Connections has commenced concept design phase with community engagement proposed for mid-2024.

Transitioning to a sustainable and affordable way of living

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
2.4.1	Implement the Street Tree Master Plan to protect, enhance and sustain the region's existing and future street tree network through additional planting, better selection, placement and care of these environmental assets across the Sunshine Coast.	01/07/2023	30/06/2024	50%			A review of the Street Tree Master Plan commenced in Quarter 2 with the proposed outcomes including the inclusion of a 51% canopy coverage target to footpaths and cycle ways by 2041 and the incorporation of trees in parks and open space into the plan.





Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
2.4.2	Coordinate the implementation of the Sunshine Coast Biosphere in partnership with our community and investigate other complementary protection mechanisms.	01/07/2023	30/06/2024	50%			<p>Biosphere implementation continued with a focus on communications and engagement, including:</p> <ul style="list-style-type: none"> - production of videos explaining what it means to live in the Sunshine Coast Biosphere, and - a community celebration for International Day for Biosphere Reserves with the inaugural 'BiospHERO Day' with over 1000 attendees. <p>Council also commenced a phased community engagement process on a proposal to establish a Sunshine Coast Dark Sky Reserve through the International Dark Sky Places Program.</p>
2.4.3	Implement strategic actions within the Recreation Parks Plan to design and deliver recreation parks that support the health and lifestyle needs of our region's communities that complement the character of the region.	01/07/2023	30/06/2024	50%			<p>A draft Play Opportunities Plan is being developed for consultation with several audits of existing play offerings, shade provision and access opportunities now complete. In addition, the Recreation Parks Plan will be incorporated into the Sunshine Coast Planning Scheme. This is underway with a review of the Planning Scheme Codes and Local Government Infrastructure Plan Desired Standards of Service now complete. A park shade analysis report has been developed and is currently under review. A key action under the Scenic Amenity theme is to develop a water management plan for parks to guide future irrigation needs. A draft plan is now complete and includes guidance for responding to drought to achieve sustainable water use.</p>

A reputation for innovation and sustainability





Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
2.5.1	Review of energy transition opportunities including the development of a business case and integration studies of additional renewable energy and battery energy storage systems.	01/07/2023	30/06/2024	50%			Consultants were engaged in Quarter 2 to prepare a battery energy storage specification that will be included in the future tender for design and construction of the battery energy storage system.
2.5.2	Award a contract and progress the design and construction of a Food Organics and Garden Organics (FOGO) processing facility which will support achieving landfill diversion targets and improve emissions reductions.	01/07/2023	30/06/2024	50%			The procurement process advanced through Quarter 2 with tender documents completed and are due for release to the market in January 2024.





Corporate Plan Goal : Our resilient economy

Strong economic leadership, collaboration and identity





Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
3.1.1	Undertake a review of the Regional Economic Development Strategy 2013-2033 and associated Implementation Plan to further progress towards the delivery of a resilient economy for the Sunshine Coast region.	01/07/2023	30/06/2024	100%			The review of the Sunshine Coast Regional Economic Development Strategy 2013-2033 and associated Five-Year Implementation Plan was completed with Council endorsing the refreshed document at the Ordinary Meeting in October 2023. Implementation of the refreshed Strategy is now underway.
3.1.2	Provide financial support to 'Visit Sunshine Coast' to underpin its activities to promote the Sunshine Coast as a tourism destination, deliver complementary initiatives and develop and finalise a new performance deed.	01/07/2023	30/06/2024	50%			Visit Sunshine Coast, in collaboration with Council, is reviewing the draft funding deed and key performance indicators. It is anticipated the deed will be executed in early 2024 with revised key performance indicators.

New capital investment in the region



Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
3.2.1	Progress the designation of the Sunshine Coast Airport as a Priority Development Area including preparation of an Interim Land Use Plan and Development Scheme.	01/07/2023	30/06/2024	50%			Sunshine Coast Airport and Economic Development Queensland are proceeding with the preparation of the Development Scheme for the airport with the support of Council.
3.2.2	Progress implementation of the Caloundra Centre Master Plan 2017 in alignment with the Caloundra centre activation project, including finalising the business case for the new Caloundra Regional Gallery, and preliminary feasibility and design for the Community and Creative Hub Precinct.	01/07/2023	30/06/2024	50%			Following Council endorsement of the business case for the proposed new Sunshine Coast Regional Gallery in Caloundra in Quarter 1, the conceptual plan for the Community and Creative Hub precinct has been finalised. This has been communicated to the community as part of the final stage of community engagement previously undertaken that contributed to the design outcomes. The next phase in early 2024 is to complete feasibility, staging and implementation planning for the precinct's delivery in future years.

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
3.2.3	Leverage our digital connectivity to generate new enduring investment, trade and employment opportunities for local business and industry.	01/07/2023	30/06/2024	50%			The Testing Tech in Paradise social media marketing campaign was launched in North America this quarter to promote the Sunshine Coast as the ideal location for United States tech companies to test and trial emerging technology on Council's WiFi 6 network. Trade and Investment Queensland's Commissioner (North America) and the Department of Foreign Affairs and Trade's Deputy State Director both visited the region this quarter and received an update on local investment activities. Working in partnership with Australian company Geospatial Intelligence, Council hosted an ideation session on 12 October 2023 to explore the potential for creating a Centre of Excellence in Geospatial Technology on the Sunshine Coast. Attendees explored a range of use cases that could be enhanced through the application of geospatial intelligence, As a precursor to the inaugural Xplore XR Healthcare Summit held on the Sunshine Coast from 10-11 November 2023, 10 VIP international delegates and summit sponsors received a tour of the Health Precinct (Sunshine Coast University Hospital and Sunshine Coast Health Institute), followed by a health industry, technology and investment-focused presentation by Council and an inspection of NEXTDCs SC1 Data Centre in Maroochydore.
3.2.4	Progress amendments to the Maroochydore City Centre Priority Development Area scheme in conjunction with Economic Development Queensland.	01/07/2023	30/06/2024	50%			Council will continue to act as the Minister's delegate for Plan Making for the Maroochydore City Centre Priority Development Area (PDA) in progressing an amendment to the Maroochydore City Centre PDA Development Scheme. Community consultation on the amended Development Scheme commenced mid September 2023 and concluded on 23 October 2023.



Investment and growth in high-value industries, innovation and entrepreneurship



Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
3.3.1	Progress implementation of Mooloolaba Master Plan, including design finalisation and commencing construction of the foreshore Central Meeting Place and next stages of the Brisbane Road, Mooloolaba four lane road upgrade (Bindaree Court section).	01/07/2023	30/06/2024	40%			Mooloolaba Master Plan work continues with the Central Meeting Place and Southern Parklands Seawall design now complete. Overall construction timing is based on the pressing asset replacement requirements for the Loo with a View structure, construction contract procurement and delivery methodology, grant milestones and conditions, and a constraints overlay of the Mooloolaba precinct (i.e. community and economic factors). The \$7,950,000 Australian Government Disaster Ready Grant implementation plan has been provided based on mid 2024 construction commencement and update meetings have continued with Project Control and Steering Groups. Extensive communications and project updates were provided via a range of media channels and further one on one meetings with key stakeholders occurred during this quarter. Stages 2 and 3 of the Brisbane Road four-lane upgrade (known as the Mooloolaba Transport Corridor Upgrade) is complete with some minor defects rectifications to be finalised. The contract for Stage 4 early works (Tuckers Creek Bridge to Mayes Canal Bridge) has been awarded for demolition of the existing buildings and construction of a noise wall at the rear of two properties. Civil works for the remainder of Stage 4 of the 4-lane road upgrade will occur in future years.
3.3.2	Work with key stakeholders to identify investment and industry development opportunities, undertake marketing activities and support aligned projects across the region's high value industries.	01/07/2023	30/06/2024	50%			Council was awarded two gold International Economic Development Council (IEDC) Awards for the Vitamin SC marketing campaign in the categories of Paid Advertising and Multimedia/Video Promotion. IEDC is a global industry organisation of over 5000 professional economic development members who are tasked with promoting economic wellbeing and quality of life for their communities by creating, retaining and expanding jobs that facilitate growth. Vitamin SC Season 3 saw a total of 151 new leads this quarter, 138 of these from Meta. This first three-month campaign finished on 30 November 2023 and will restart again in early 2024 for another three months. The Testing Tech in Paradise marketing campaign saw a total of 42 new leads this quarter and LinkedIn demographics deep dive showed adverts appear to be getting served to and seen by major global companies.

Strong local to global connections



Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
3.4.1	Drive export activity from the Sunshine Coast and support local businesses to expand into national and international markets by providing direction to specialist services, contacts, training and partnering with State and Federal government trade agencies for in-market assistance.	01/07/2023	30/06/2024	50%			The Sunshine Coast was showcased at the Asia Pacific Cities Summit bi-annual event in Brisbane from 11 to 13 October 2023. Over 100 Mayors, delegates from 140 cities, and 130 speakers from across the globe participated in presentations and deep dive sessions. The Mayor spoke at the Cities of Legacy on 'Our Sunshine Coast - Becoming Australia's most sustainable region'. Council sponsored a table at the Premier of Queensland's Export Awards Gala and hosted local businesses, Advanced Aquarium Technologies (finalist for Exporter of the Year), Greaseboss, and Silver Sea Seafoods. The Sunshine Coast Women's Network hosted an export workshop which included Council and Trade and Investment Queensland on the panel, with AI Group facilitating the workshop with 15 local businesses in attendance. Concept Labs shared their exporting journey with the group as a business case.



A natural, major and regional event destination

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
3.5.1	Develop and attract events and sporting opportunities at Council venues including Caloundra Indoor Stadium, Maroochydore Multi Sports Complex, Nambour Showgrounds, Sunshine Coast Stadium and Venue 114 and other community spaces.	01/07/2023	30/06/2024	50%			Caloundra Indoor Stadium roof restoration works were completed in early October 2023 and not long after re-opening the Regional Disability Expo occurred on 19 October 2023 followed by the Just Acrobatics Expo in November 2023. Maroochydore Multi Sports Complex hosted the AFL Master's Carnival and AFL Queensland Schools Cup in October 2023 and the Australian Defence Force Careers Expo in November 2023. The Nambour Showgrounds held the Nambour Gemfest and inaugural DogFest in October 2023 followed by Collectorama in November 2023. Sunshine Coast Stadium was host to Stadium Cabaret, the Australian Outrigger Canoe Racing Association National Sprint Titles and Monster Truck Spectacular in November 2023, finishing the year with the STEPS Autism Treehouse Christmas Party and a new event to the Stadium - the Australian Quadball Club Championships. Venue 114 hosted the Rewired Youth Mental Health event, SunnyKids Mayoral Ball, Women's Lifestyle Expo, DMA's and James Johnston live concerts, Youth Recycle Markets and TAFE Queensland Graduation.

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
3.5.2	Undertake a review of the Major Events Strategy 2018-2027 to prioritise a broad and balanced major events calendar for the region and ensure close alignment with legacy opportunities of the Brisbane 2032 Olympic and Paralympic Games.	01/07/2023	30/06/2024	100%			The Sunshine Coast Major Events Board recommended a review and update of Sunshine Coast Major Events Strategy 2018-2027 implementation plan after five years, in order to keep up to date in regional and wider event evolutions. This review has been undertaken, with the 'refreshed' strategy for 2023-2028 endorsed and adopted at the Ordinary Meeting in August 2023.





Encourage investment in talent and skills

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
3.6.1	Work with education and training sector and the broader industry to implement 'Study Sunshine Coast' and better prepare and connect young people to education and employment opportunities in the region including through skills development, innovation and employability initiatives.	01/07/2023	30/06/2024	45%			<p>Study Queensland and Migration Queensland, supported by Study Sunshine Coast, held the Diversifying your Talent Pools with Skilled Migrant Talent event on 23 November 2023. Local businesses were invited to learn more about building a diversified talent pool. This session showed how to access skilled migrant talent by de-mystifying the student graduate, and skilled visa process, helping them connect to new talent through local education providers and explore the benefits of diverse teams.</p> <p>Study Sunshine Coast hosted three Trade and Investment Queensland (TIQ) Latin American Business Development Managers for a site visit on 30 November 2023. The visit included tours of our key ELICOS (English Language) and Vocational Education providers as well as a stop at the beach. This was part of a full state site tour arranged by Study Queensland to highlight the educational and tourism offering for students coming to Queensland for study.</p> <p>Study Sunshine Coast held a free First Aid and CPR course for 17 students on 23 November 2023 as part of their Employability Program. Student Ambassadors were treated to a Jetski experience and picnic at Caloundra and Pumicestone Passage with them creating content to share with their networks on tourism experiences available for students in the region.</p>



Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
3.6.2	Strengthen the collective resilience of our business communities through local business support programming and initiatives, and enhance the destination appeal of identified gateway precincts through the development and implementation of activation plans.	01/07/2023	30/06/2024	50%			The Local Business Support Program delivered tailored and specialist advice to 322 businesses across the region. There were 19 events delivered in support of the Regional Economic Development Strategy involving 1,379 participants which included the Sunshine Coast Business Awards, 12 businesses participating in the Build A Better Business Planning Workshops, Growing Queensland Businesses Procurement event, and participation in Chamber of Commerce events. The Place Activation team delivered eight key events in Nambour, Mooloolaba and Caloundra which were attended by more than 45,000 members of the community. This included Christmas in Caloundra, the Mooloolaba Foreshore Festival, and TramFest and Forecourt Live events in Nambour.

Corporate Plan Goal : Our service excellence



Engage with our customers to design inclusive, contemporary and sustainable community services

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
4.1.1	Commence implementation of a Strategic Asset Management Plan that delivers consistent asset management practices, processes and systems throughout the organisation.	01/07/2023	30/06/2024	50%			The draft Strategic Asset Management Plan is progressing and is on track for internal endorsement in mid-2024.
4.1.2	Deliver the capital works program based on robust scopes, cost and risk assessment with well sequenced delivery schedules aligned to corporate priorities and long-term financial plans.	01/07/2023	30/06/2024	45%			Favourable weather conditions allowed the continuation of ongoing progress on many major project works spanning through 2023. The Nambour Waste Precinct works have seen a major milestone with the completion and opening of the new high tech Material Recovery Facility as well progress on the lining of the new Landfill Expansion, continuation of Resource Recovery Facility and associated civil works. Strategic Land purchases for waste and major road project upgrades have all progressed well with many settlements occurring during the quarter. The new Maroochydore Multideck carpark was completed and opened to the public in December 2023 as well as commencement on the Caloundra Centre Activation Library project. Other significant community projects include the award of major contracts to commence works at the new Honey Farm Road Sport and Recreation facility, the Stringybark Road Pedestrian and Cycle Bridge as well as upgrades at the Nambour Yandina Soccer Clubhouse and the Kawana Aquatic Centre. The Fourth Avenue Cotton Tree stormwater drainage upgrade is nearing completion and a raft of Queensland Reconstruction Agency funded disaster recovery works have been substantially progressed.



Deliver consistent services that provide positive experiences for our community

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
4.2.1	Develop an approach that embeds customer experience into all of Council's operations and aligns to the International Customer Service Standard.	01/07/2023	30/06/2024	30%			<p>During Quarter 2, continued efforts focused on transforming Council to be more customer centric and supporting organisational alignment to optimising customer experience. This included but was not limited to:</p> <ol style="list-style-type: none"> 1. commenced undertaking monthly reviews of service delivery performance and actions underway to drive improvement in experience and responsiveness 2. reviews into a number of escalated customer issues to: <ul style="list-style-type: none"> - help understand customer pressure points - inform improvement of policies, procedures, information, and service delivery, and - inform the future Customer Experience roadmap. 3. Training of Council staff in the Service and Experience dashboard, which contains our customer surveys and service performance, assisting to inform key decisions, service delivery and improvements. <p>Progress is currently at 30% with a substantial component of the work to be carried out in remainder of the 2023/24 year.</p>

Assess service performance using data driven insights to inform sustainable service delivery







Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
4.3.1	Implement the new Smart City Framework and commence execution of the implementation plan to realise Smart City opportunities and further develop Council's data driven decision making capability.	01/07/2023	30/06/2024	50%			<p>The Smart City Framework Implementation Plan actions are progressing well across all five pathways for this financial year. Actions progressed during Quarter 2:</p> <ul style="list-style-type: none"> - providing Smart Infrastructure Manual input to major Capital Works plans, e.g., balancing the Maroochydore City Centre development - evaluation testing of early bushfire detection using computer vision cameras - completed telecommunications asset mapping and aligned with long-term strategy to inform all major future development - data dashboards for 'Internet of Things' sensors are now widely available, and - progressed evaluations for problem solutions in the innovation pipeline, focusing on high-value and short timeframe to deployment at scale.

Optimise our services through operational excellence, digital enablement and agile delivery models





Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
4.4.1	Develop and implement a new outcomes based model for Council's products and services to inform the planning for the 2024/25 budget and shape future service review priorities, including consideration of the most cost-effective service arrangements reflective of customer needs.	01/07/2023	30/06/2024	50%			Service Output planning is underway across the organisation with a strong focus on 10 key trends that are likely to impact operations over the next 10 years. This program provides a strong focus on the community needs and the desired outcomes from each of Council's 31 service outputs. This information is being considered alongside the long-term financial model and budget parameters to shape the future of Council's services and inform where Council may need to adapt or adjust current service offerings and/or delivery approaches to remain efficient, effective and sustainable.



Corporate Plan Goal : Our outstanding organisation

Maintain a sustainable organisation that is well placed to respond to the needs of our growing region









Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
5.1.1	Review the long-term financial plan based on sound financial modelling that includes improved contributed asset processes, enhanced asset management valuation systems and the delivery of a well informed budget.	01/07/2023	30/06/2024	50%			<p>Council's 2023/24 adopted budget provides a strong financial outlook, maintaining Council's financials within the recommended financial sustainability metrics while also delivering services and key infrastructure for the region. Council's Long Term Financial Model is consistent with the most recent revision of the 2023/24 budget, with a review of forward years required to ensure financial sustainability is maintained.</p> <p>An external review was undertaken to improve the contributed and constructed asset write on process. The review is to be implemented over the coming financial year, with an outcome being to provide improvements in the workflow process.</p>
5.1.2	Implement the information technology management program that provides a focus on cyber security, systems rationalisation, network infrastructure, workplaces technology, enterprise data management platform, customer experience (digital), enterprise service management and information and records management.	01/07/2023	30/06/2024	50%			<p>The 2023/24 program of work is fully underway. The PARKnGO Carpark in Lightning Lane opened in December 2023, with technology supporting paid parking for almost 300 car spaces and electric vehicle charging. Digitisation of paper records at Council's archives centre commenced, providing for more efficient records management and improved accessibility. Zero cybersecurity breaches occurred in Quarter 2, whilst we continued to strengthen our posture with a focus on the security of Council's mobile devices. The PARKnGO and Venue 114 websites were upgraded, providing greater cybersecurity protection.</p>
5.1.3	Undertake a review of Council's approach to procurement to maximise organisational and community outcomes.	01/07/2023	30/06/2024	50%			<p>Work is continuing to identify opportunities to improve Council's approach to procurement. Initial discussions have taken place with Unity Water to investigate possible opportunities to work collaboratively. Meetings with similar organisations will take place between now and the end of the financial year in order to benchmark Council's approach to procurement .</p>





Embrace a safe, values based workplace culture that attracts and retains high performing and engaged people

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
5.2.1	Develop and implement a People Plan which seeks to embed a workplace culture that encourages people to work for Council, incorporates employee feedback from surveys and develops capability that contributes to achieving the vision for the region.	01/07/2023	30/06/2024	50%			<p>Further development of the draft People Plan progressed in Quarter 2. The draft vision for the plan is 'a workplace where we attract, retain and engage the people we need to succeed, and where our people enjoy coming to work, can be their best and deliver service excellence to our community'.</p> <p>Four key areas of focus were identified to be the core of the Plan:</p> <ul style="list-style-type: none"> - Culture - Leadership - Workforce Strategy and Planning - Wellbeing, Health and Safety <p>A number of key activities have been identified under each of the above focus areas, these are to be finalised in the coming quarter.</p>
5.2.2	Implement wellbeing, health and safety initiatives that focus on managing critical risks and continue to improve the safety management system.	01/07/2023	30/06/2024	50%			<p>Consultation on the following organisational procedures was completed during Quarter 2:</p> <ul style="list-style-type: none"> - Chain of Responsibility Procedure - Respirable Crystalline Silica Management Procedure - Traffic Management Procedure - Plant Management Procedure - Excavation Procedure <p>Actions from the Temporary Traffic Management Audit continue to be delivered.</p> <p>A round of occupational hygienist Dust and Respirable Crystalline Silica (RSC) and Noise exposure assessments have been completed in high-risk work areas across Council and actions continue to be delivered.</p> <p>An accredited third-party auditor conducted an audit of Sunshine Coast Council's Wellbeing, Health and Safety Management System against the requirements of the National Self-Insurer OHS Management System Audit Tool to understand the level of Council's compliance. The identified opportunities for improvements are being formulated into an action plan.</p>





Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
5.2.3	Complete staff relocations between the Maroochydore, Caloundra and Nambour administration centres and progress the review of the depot strategy to guide future investment for all workplaces.	01/07/2023	30/06/2024	50%			Maroochydore relocations were finalised in Quarter 1. Temporary staff movements at Caloundra have been completed and will remain in place until the Caloundra Administration Building repurposing works are completed (forecast mid-2025). Further temporary staff movements within Nambour Administration Buildings were undertaken in Quarter 2 with the creation of additional activity based working spaces through the reuse of furniture and technology ahead of more substantial redevelopment in future years. Refresh of the Depot and Satellite Sites Strategy has advanced with internal stakeholder engagement, data analytics and future service provisions progressing.

Maintain a contemporary governance framework that inspires trust and confidence in the operations of Council

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
5.3.1	Deliver the adopted 2023/24 Audit and Assurance Plan and support Council's Audit Committee in the discharge of its responsibilities.	01/07/2023	30/06/2024	40%			Work on the adopted 2023/24 Audit and Assurance Program of Work continues to be progressed. Program progress is to be a focus for improvement for Internal Audit for next quarter. All Internal Audit review scopes/terms of references are being prepared for discussion.
5.3.2	Provide advice on, and support the effective management of, Council's legal risks and statutory compliance activities.	01/07/2023	30/06/2024	50%			Legal services has provided advice on and supported the effective management of Council's legal risk and statutory compliance activities.
5.3.3	Update and maintain a contemporary Strategic Risk Management Framework for Council that assists with the identification, consideration and mitigation of strategic risks across Council's statutory and service delivery responsibilities.	01/07/2023	30/06/2024	50%			The progression of the Strategic Risk review will move forward in Quarter 3 to align with the Strategic Risk Roadmap. The Risk Management Framework has progressed to the next stage for review and approval.
5.3.4	Support the Electoral Commission of Queensland as it discharges its responsibilities to conduct the 2024 local government elections, manage the implementation of the caretaker requirements in advance of the elections and facilitate arrangements to support the commencement of the next term of Council.	01/07/2023	30/06/2024	50%			Information has continued to be provided to the Electoral Commission of Queensland as requested. Preliminary planning continues for the necessary arrangements to be in place to support the commencement of the 2024 Council.

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
5.3.5	Review the organisation's progress to transition to electric vehicles to inform the development of a transition plan that integrates Council's approach to decarbonising our fleet, identifying the future locations for charging infrastructure that support efficient service delivery as well as opportunities for energy demand management and optimisation.	01/07/2023	30/06/2024	50%			Work has progressed on an Electric Vehicle Transition Plan that is analysing several scenarios for Council passenger and light fleet. The analysis will consider the total cost of ownership, both capital and operational, the associated emission reductions, expected market availability as well as the demand for charging infrastructure required to support Council's transition. Further work is also being considered as to the optimal sites for charging Council's fleet to support efficient service delivery as well as potential partnerships that would advance clean and green transport options in the region.
5.3.6	Embed climate change into our operational and asset planning processes to inform our everyday business.	01/07/2023	30/06/2024	50%			<p>Council has continued to strengthen the focus on sustainability by embedding the United Nations Sustainable Development Goals (SDG's) as a standard component of strategies and plans as they are reviewed, updated or developed. This incorporates SDG-13: Climate Action.</p> <p>The adopted Operational Plan 2023/24 incorporates how each of the corporate goals contribute to the SDG's, this is then cascaded into branch, service and asset planning. Work is underway to further embed climate change into prioritisation processes, particularly in relation to the strategic asset management and the development of the capital works program.</p>

Partner with community, business and other tiers of government to fulfil the needs of our region

Action Code	Action Name	Start Date	Due Date	Progress	On Time	On Budget	Comments
5.4.1	Manage Council's statutory, governance and contractual responsibilities associated with the Maroochydore City Centre project and Council's relationship with Sunshine Coast Airport Pty Ltd.	01/07/2023	30/06/2024	50%			Council continued to work with SunCentral Maroochydore Pty Ltd and Walker Maroochydore Developments Pty Ltd to further the development of the City Centre. Council has made an application to the Minister for a Ministerial Exemption to facilitate the continuance of the current land disposal model.
5.4.2	Continue to work productively with the other tiers of government, the private and community sectors on prioritising and delivering on the region's infrastructure, services and program needs to advance the liveability, sustainability and productivity of the Sunshine Coast.	01/07/2023	30/06/2024	50%			Council has continued to work with the Sunshine Coast Business Council and the Infrastructure Association of Queensland to review and consolidate feedback from the Infrastructure Summit and the Industry and Youth Round Tables to inform the development of a longer term infrastructure plan for the region.